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Maintenance and Service Guide

HP Pavilion Widescreen
Notebook zt3000
HP Compaq Business Notebook nx7000
Compaq Presario Widescreen
Notebook PC X1000

October 2003

This guide is a troubleshooting reference used for maintaining and servicing the notebook. It provides comprehensive information on identifying notebook features, components, and spare parts, troubleshooting notebook problems, and performing notebook disassembly procedures.

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1

Product Description

The HP Pavilion Widescreen Notebook zt3000,
HP Compaq Business Notebook nx7000, and
Compaq Presario Widescreen Notebook PC X1000 offer
advanced modularity, a Mobile Intel® Pentium® 4 Processor-M
processor with 64-bit architecture, industry-leading ATI
MOBILITY RADEON Accelerated Graphics Port (AGP)
implementation, and extensive multimedia support.

HP Pavilion Widescreen Notebook zt3000,
HP Compaq Business Notebook nx7000, and
Compaq Presario Widescreen Notebook PC X1000

1.1 **Models**

Notebook models are shown in Tables 1-1 through 1-4.

Table 1-1
HP Pavilion zt3000, HP Compaq nx7000,
and Compaq Presario X1000
Model Naming Conventions

Key									
C	P	170	Y5	80	Y	Ci	10	P	XXXXXX-XXX
1	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**

Key	Description	Options	
1	Brand/Series designator	V = HP Pavilion zt3000 C = HP Compaq nx7000	P = Compaq Presario X1000
2	Processor type	P = Mobile Intel Pentium 4 Processor-M	
3	Processor speed	170 = 1.7 GHz 160 = 1.6 GHz 150 = 1.5 GHz	140 = 1.4 GHz 130 = 1.3 GHz

4	Display type/ size/resolution	Z = wide UXGA
		   (1920 × 1200)
		Y = wide SXGA+
		   (1680 × 1050)
		W = wide XGA
		   (1280 × 800)
			5 = 15.4 in

5	Hard drive size	80 = 80 GB 60 = 60 GB	40 = 40 GB
6	Optical drive designator	C = CD-ROM D = DVD-ROM Y = DVD+RW	W = DVD/CD-RW combo drive
7	Integrated communication/ wireless device	C = combination LAN/modem b = 802.11b i = 802.11b + Bluetooth®	

**Table 1-1
HP Pavilion zt3000, HP Compaq nx7000,
and Compaq Presario X1000
Model Naming Convention *(Continued)***

8	RAM	10 = 1024 MB 51 = 512 MB	25 = 256 MB
9	Operating system	H = Microsoft® Windows® XP Home P = Windows XP Pro	
10	SKU#		

**Table 1-2
HP Pavilion zt3000 Models**

All HP Compaq nx7000 models feature:

■ TouchPad pointing device

■ 8-cell, 4.4-wH lithium ion (Li-Ion) battery pack

■ 1-year warranty on parts and labor

V	P	170	Y5	80	Y	Cb	51	H	
Asia Pacific				DR255A UUF					
V	P	160	Y5	80	Y	Cb	51	H	
Asia Pacific				DR260A UUF					
V	P	160	Y5	80	Y	Cb	25	H	
Taiwan				DR253A AB0 and DR258A AB0					
V	P	160	Y5	80	W	Ci	51	P	
Korea				DR248A AB1					
V	P	160	Y5	60	Y	Ci	51	H	
Hong Kong				DR249A AB5		Thailand			DR250A AKL
V	P	160	Y5	60	Y	Ci	51	P	
Australia/New Zealand				DR244A ABG					

Table 1-2
HP Pavilion zt3000 Models *(Continued)*

V	P	160	Y5	60	W	Ci	51	P	
Korea			DR247A AB1						
V	P	160	Y5	40	W	Cb	25	H	
Asia Pacific			DR254A UUF			Taiwan			DR256A AB0
V	P	160	W5	60	Y	Cb	51	H	
Greece			DP778E AB7			Switzerland			DP778E UUZ
V	P	160	W5	60	W	Cb	51	H	
Hong Kong			DR257A AB5			Thailand			DR257A AKL
V	P	150	Y5	40	W	Ci	25	P	
People's Republic of China			DR245A AB2						
V	P	150	W5	80	Y	Cb	51	H	
United States			DM779A ABA						
V	P	150	W5	60	Y	Cb	51	H	
United States			DM778A ABA						
V	P	150	W5	40	Y	Cb	51	H	
Switzerland			DP777E UUZ						
V	P	150	W5	40	Y	Cb	25	H	
Taiwan			DR252A AB0						
V	P	150	W5	40	Y	Cn	51	P	
Australia/New Zealand			DR243A ABG						
V	P	150	W5	40	W	Cb	51	H	
Denmark Europe Germany Italy			DP779E ABY DP779E ABB DP782E ABD DP779E ABZ			The Netherlands Saudi Arabia Spain United Kingdom			DP783E ABH DP779E ABV DP779E ABE DP779E ABU

Table 1-2
HP Pavilion zt3000 Models *(Continued)*

V	P	150	W5	40	W	Cb	25	H	
Asia Pacific			DR259A UUF						
V	P	140	W5	80	Y	Cb	51	P	
Latin America			DR205A ABM						
V	P	140	W5	60	W	Cb	51	H	
United States			DM781A ABA						
V	P	140	W5	40	Y	Cb	51	H	
France			DP786E ABF						
V	P	140	W5	40	W	Cb	51	H	
France			DP784E ABF						
Norway			DP785E ABN						
Germany			DM781E ABD						
United States			DM783A ABA						
V	P	140	W5	40	W	Cb	51	P	
Latin America			DR204A ABM						
V	P	140	W5	40	W	Cb	25	H	
Belgium			DP776E UUG	Norway			DP776E ABN		
Denmark			DP776E ABY	Portugal			DP776E AB9		
France			DP776E ABF	Saudi Arabia			DP776E ABV		
Europe			DP776E ABB	Spain			DP776E ABE		
Greece			DP776E AB7	Switzerland			DP776E UUZ		
Italy			DP776E ABZ	United Kingdom			DP776E ABU		
The Netherlands			DP776E ABH	United States			DP479U ABA		
V	P	140	W5	40	W	Ci	25	P	
Korea			DR246A AB1						
V	P	140	W5	40	W	Cn	25	P	
Australia/New Zealand			DR242A ABG						
V	P	140	W5	40	D	Cb	25	H	
Taiwan			DR251A AB0						

Table 1-3
HP Compaq nx7000 Models

All HP Compaq nx7000 models feature:

- TouchPad pointing device
- 8-cell, 4.4-wH Li-Ion battery pack
- 1-year warranty on parts and labor

C	P	160	Y5	80	W	Cb	51	P	
Korea			DM942A AB1						

C	P	160	Y5	60	Y	Ci	51	P	
France			DG706T ABF						

C	P	160	Y5	60	W	Cb	51	P	
Belgium			DG706A UUG		The Netherlands		DG706A ABH		
Czech Republic			DG706A AKB		Norway		DG706A ABN		
Denmark			DG706A ABY		Poland		DG706A AKD		
European International			DG706A ABB		Portugal		DG706A AB9		
					Russia		DG706A ACB		
France			DG706A ABF		Saudi Arabia		DG706A ABV		
Germany			DG706A ABD		Slovenia		DG706A AKN		
Greece			DG706A AB7		Spain		DG706A ABE		
Hungary			DG706A AKC		Sweden/Finland		DG706A AK8		
Israel			DG706A ABT		Switzerland		DG706A UUZ		
Italy			DG706A ABZ		Turkey		DG706A AB8		
Japan			DM436A ABJ		United Kingdom		DG706A ABU		

C	P	160	Y5	60	W	Ci	51	P	
Hong Kong			DR758P AB5						

C	P	160	W5	80	W	Cb	51	H	
Taiwan			DR749P AB0						

C	P	160	W5	80	W	Cb	51	P	
Asia Pacific Taiwan			DR752P UUF DR748P AB0		Thailand		DR752P AKL		

C	P	160	W5	60	Y	Cb	51	P	
Thailand			DM434A AKL						

Table 1-3
HP Compaq nx7000 Models *(Continued)*

C	P	160	W5	60	W	Cb	51	P	
Asia Pacific Brazil French Canada			DM945A UUF and DL855A UUF DL855A AC4 DL855A ABC			Japan Latin America Thailand United States			DL855A ABJ DL855A ABM DM945A AKL DL855A ABA
C	P	160	W5	40	D	Cb	25	P	
Taiwan			DN896A AB0			People's Republic of China			DS303P AB2
C	P	160	W5	40	D	CN	25	P	
Latin America			DP093A ABM			United States			DP093A ABA
C	P	150	Y5	80	W	Cb	51	P	
Australia			DR764P ABG						
C	P	150	Y5	80	W	Ci	51	P	
Australia			DR760P ABG						
C	P	150	Y5	60	W	Cb	51	P	
Asia Pacific			DN894A UUF			Korea			DM941A AB1
C	P	150	Y5	60	W	Cb	25	P	
Hong Kong			DR757P AB5						
C	P	150	Y5	60	W	Ci	25	P	
Hong Kong			DS304P AB5						
C	P	150	Y5	40	W	Cb	25	P	
Australia			DR762P ABG						
C	P	150	Y5	40	W	Ci	51	H	
Europe			DJ223S ABB						

Table 1-3
HP Compaq nx7000 Models *(Continued)*

C	P	150	Y5	40	W	Ci	51	P	
Belgium			DG705A UUG			Norway			DG705A ABN
Czech Republic			DG705A AKB			Poland			DG705A AKD
Denmark			DG705A ABY			Portugal			DG705A AB9
Europe			DG705A ABB			Russia			DG705A ACB
France			DG705A ABF and DG705T ABF			Saudi Arabia			DG705A ABV
						Slovenia			DG705A AKN
Germany			DG705A ABD and DG705T ABD			Spain			DG705A ABE and DG705T ABE
Greece			DG705A AB7			Sweden/Finland			DG705A AK8
Hungary			DG705A AKC			Switzerland			DG705A UUZ
Israel			DG705A ABT			Turkey			DG705A AB8
Italy			DG705A ABZ			United Kingdom			DG705A ABU and DG705T ABU
The Netherlands			DG705A ABH						
C	P	150	Y5	40	W	Ci	25	P	
Italy			DJ218S ABZ						
C	P	150	Y5	40	C	Cb	51	P	
Korea			DM940A AB1						
C	P	150	W5	80	W	Cb	51	H	
Asia Pacific			DL848A UUF			Korea			DL848A AB1
Australia/New Zealand			DL848A ABG			Taiwan			DL850A AB0
Japan			DL848A ABJ			Thailand			DL848A AKL
C	P	150	W5	80	W	Cb	51	P	
Asia Pacific			DL847A UUF			Korea			DL847A AB1
Australia/New Zealand			DL847A ABG			Taiwan			DL849A AB0
Japan			DL847A ABJ			Thailand			DL847A AKL
C	P	150	W5	80	W	Cb	25	P	
Asia Pacific			DM943A UUF						
C	P	150	W5	60	W	Cb	25	H	
Taiwan			DR747P AB0						

Table 1-3
HP Compaq nx7000 Models *(Continued)*

C	P	150	W5	60	W	Cb	25	P	
People's Republic of China			DS302P AB2			Taiwan			DR746P AB0
C	P	150	W5	40	W	Cb	51	H	
Switzerland			DJ169S UUZ						
C	P	150	W5	40	W	Cb	51	P	
Asia Pacific			DN728A UUF						
C	P	150	W5	40	W	Cb	25	P	
Asia Pacific			DM944A UUF			Australia			DS312P ABG
C	P	150	W5	40	D	Cb	25	H	
Taiwan			DL842A AB0						
C	P	150	W5	40	D	Cb	25	P	
People's Republic of China			DQ885P AB2, DL838A AB2, and DS301P AB2						
C	P	140	Y5	60	W	Cb	25	P	
Australia			DR759P ABG						
C	P	140	Y5	40	W	Cb	51	P	
Korea			DM939A AB1						
C	P	140	Y5	40	W	Cb	25	P	
Australia			DR763P ABG			Hong Kong			DR756P AB5
C	P	140	Y5	40	D	Cb	25	P	
Australia			DR761P ABG						
C	P	140	Y5	30	W	Cb	25	H	
Hong Kong			DR755P AB5						

Table 1-3
HP Compaq nx7000 Models *(Continued)*

C	P	140	W5	60	W	Cb	51	H	
Sweden			DJ200S AK8						
C	P	140	W5	60	W	Cb	25	H	
Asia Pacific Australia/New Zealand Hong Kong Japan			DL844A UUF DL844A ABG DM437A AB5 DL844A ABJ			Korea Taiwan Thailand			DL844A AB1 DL846A AB0 DL844A AKL
C	P	140	W5	60	W	Cb	25	P	
Asia Pacific Australia/New Zealand Japan			DL843A UUF DL843A ABG DL843A ABJ			Korea Taiwan Thailand			DL843A AB1 DL845A AB0 DL843A AKL
C	P	140	W5	60	W	Ci	51	P	
Asia Pacific			DL853A UUF			Hong Kong			DL853A ABF
C	P	140	W5	60	W	Nb	51	H	
Europe			DQ822C ABB						
C	P	140	W5	40	W	Cb	25	H	
Japan			DM435A ABJ			Taiwan			DR750P AB0
C	P	140	W5	40	W	Cb	25	P	
Thailand			DM433A AKL						
C	P	140	W5	40	W	Ci	51	H	
Germany			DJ202S ABD						

Table 1-3
HP Compaq nx7000 Models *(Continued)*

C	P	140	W5	40	W	Ci	25	P	
Belgium			DG704A UUG and DG704T UUG			Italy The Netherlands Norway			DG704A ABZ DG704A ABH DG704A ABN
Czech Republic			DG704A AKB			Poland			DG704A AKD
Denmark			DG704A ABY			Portugal			DG704A AB9
Europe			DG704A ABB			Russia			DG704A ACB
France			DG704A ABF, DG704T ABF, and DJ231S ABF			Saudi Arabia Slovenia Spain			DG704A ABV DG704A AKN DG704A ABE
Germany			DG420A ABD			Sweden/Finland			DG704A AK8
Greece			DG704A AB7			Switzerland			DG704A UUZ
Hungary			DG704A AKC			Turkey			DG704A AB8
Israel			DG704A ABT			United Kingdom			DG704A ABU

C	P	140	W5	40	W	Cn	25	P	
Brazil Latin America			DP094A AC4 DP094A ABM			United States			DP094A ABA

C	P	140	W5	40	D	Cb	51	P	
Brazil French Canada			DL854A AC4 DL854A ABC			Latin America United States			DL854A ABM DL854A ABA and DP076C ABA

C	P	140	W5	40	D	Cb	25	H	
Hong Kong			DR754P AB5			Taiwan			DR745P AB0

C	P	140	W5	40	D	Cb	25	P	
Asia Pacific Australia Korea People's Republic of China			DM438A UUF DS311P ABG DM938A AB1 DL837A AB2 and DM438A AB2			Taiwan Thailand			DR744P AB0 and DR751P AB0 DM438A AKL

Table 1-3
HP Compaq nx7000 Models *(Continued)*

C	P	140	W5	40	C	Cb	25	P	
Asia Pacific			DR850P UUF			Korea			DM937A AB1
C	P	140	W5	30	D	Cb	25	H	
Hong Kong			DR753P AB5						
C	P	130	Y5	80	W	Cb	51	P	
United States			DP113S ABA						
C	P	130	Y5	40	W	Cb	51	P	
United States			DP119S ABA						
C	P	130	W5	40	W	Cb	25	P	
Taiwan			DN893A AB0						
C	P	130	W5	40	W	Ci	25	P	
Asia Pacific			DL852A UUF			Hong Kong			DL852A AB5
C	P	130	W5	40	D	Cb	25	H	
Asia Pacific Australia/New Zealand Hong Kong			DL840A UUF DL840A ABG DL840A AB5			Japan Korea Thailand			DL840A ABJ DL840A AB1 DL840A AKL
C	P	130	W5	40	D	Cb	25	P	
Asia Pacific Australia/New Zealand Hong Kong Japan Japan (English) Korea			DL839A UUF DL839A ABG DL839A AB5 DL839A ABJ DL839A ACF DL839A AB1 and DM936A AB1			Taiwan Thailand United States			DL841A AB0 and DN895A AB0 DL839A AKL DH904A ABA
C	P	130	W5	40	D	Ci	25	P	
Asia Pacific			DL851A UUF			Hong Kong			DL851A AB5
C	P	130	W5	40	C	Cb	25	P	
Asia Pacific			DR852P UUF			Korea			DM935A AB1

Table 1-4
Compaq Presario X1000 Models

All Compaq Presario X1000 models feature:

■ TouchPad pointing device

■ 8-cell, 4.4-wH Li-Ion battery pack

■ 1-year warranty on parts and labor

X1094	P	160	Y5	80	Y	Cb	51	H	
Australia/New Zealand			DR824A ABG						
X1082	P	160	Y5	80	Y	Cb	51	H	
Australia/New Zealand			DR278A ABG						
X1064	P	160	Y5	80	Y	Ci	51	H	
Korea			DN625A AB1						
X1081	P	160	Y5	80	W	Cb	51	H	
Australia/New Zealand			DR277A ABG		Asia Pacific			DR277A UUF	
X1045	P	160	Y5	80	W	Cb	51	H	
Asia Pacific			DN601A UUF		Korea			DN606A AB1	
X1030	P	160	Y5	60	Y	Cb	51	H	
Australia/New Zealand			DN591A ABG						
X1071	P	160	Y5	60	Y	Cb	25	H	
People's Republic of China			DQ977A AB2						
X1046	P	160	Y5	60	W	Cb	51	H	
Korea			DN607A AB1						
X1029	P	160	Y5	60	W	Cb	25	H	
Australia/New Zealand			DN600A ABG						
X1073	P	160	Y5	60	W	Ci	51	H	
Hong Kong			DR269A AB5		Korea			DR269A AB1	

Table 1-4
Compaq Presario X1000 Models *(Continued)*

X1070	P	160	Y5	60	D	Cb	25	H	
People's Republic of China			DQ976A AB2						
X1074	P	160	Y5	60	D	Ci	51	H	
Hong Kong			DR270A AB5						
X1091	P	160	Y5	40	W	Ci	25	H	
Korea			DR287A AB1						
X1093	P	160	W5	80	Y	Cb	51	H	
Australia/New Zealand			DR823A ABG						
X1097	P	160	W5	80	W	Ci	51	H	
Australia/New Zealand			DR824A ABG						
X1140	P	160	W5	60	Y	Cb	51	H	
United Kingdom			DP772E ABU						
X1155	P	160	W5	60	Y	Ci	51	H	
Sweden			DP775E AK8						
X1090	P	160	W5	60	W	Cb	51	H	
Asia Pacific			DR286A UUF						
X1076	P	160	W5	60	W	Cb	51	H	
Asia Pacific			DR272A UUF						
X1066	P	150	Z5	80	Y	Ci	51	H	
Asia Pacific			DN627A UUF						
X1015	P	150	Y5	80	Y	Cb	10	H	
United States			DN624A ABA						
X1086	P	150	Y5	80	Y	Cb	51	H	
Hong Kong			DR282A AB5						

Table 1-4
Compaq Presario X1000 Models *(Continued)*

X1085	P	150	Y5	80	W	Cb	51	H	
Hong Kong				DR281A AB5					
X1056	P	150	Y5	60	Y	Cb	25	H	
People's Republic of China				DN617A AB2					
X1049	P	150	Y5	60	W	Cb	51	H	
Hong Kong				DN610A AB5					
X1023	P	150	Y5	60	W	Cb	51	H	
Asia Pacific				DN584A UUF					
X1069	P	150	Y5	60	W	Cb	25	H	
People's Republic of China				DQ975A AB2					
X1084	P	150	Y5	60	W	Ci	25	H	
Korea				DR280A AB1					
X1055	P	150	Y5	60	D	Cb	25	H	
People's Republic of China				DN616A AB2					
X1040	P	150	W5	80	Y	Cb	51	H	
United States				DM774A ABA					
X1089	P	150	W5	80	W	Cb	51	H	
Taiwan				DR285A AB0					
X1050	P	150	W5	60	Y	Cb	51	H	
Hong Kong				DN611A AB5					
X1020	P	150	W5	60	Y	Cb	51	H	
The Netherlands				DM416A ABH					
X1088	P	150	W5	60	W	Cb	51	H	
Taiwan				DR284A AB0					

Table 1-4
Compaq Presario X1000 Models *(Continued)*

X1079	P	150	W5	60	W	Cb	51	H	
Taiwan				DR275A AB0					
X1044	P	150	W5	60	W	Cb	51	H	
Korea				DN605A AB1					
X1032	P	150	W5	60	W	Cb	51	H	
Asia Pacific				DN593A UUF					
X1058	P	150	W5	60	W	Cb	25	H	
Korea				DN619A AB1					
X1054	P	150	W5	60	W	Cb	25	H	
People's Republic of China				DN615A AB2					
X1010	P	150	W5	40	W	Cb	51	H	
Denmark				DL963A ABY		Spain		DL963A ABE	
Portugal				DL963A AB9		United Kingdom		DL963A ABU	
X1068	P	150	W5	40	W	Cb	25	H	
People's Republic of China				DQ974A AB2					
X1028	P	150	W5	40	W	Cb	25	H	
Asia Pacific				DN589A UUF					
X1067	P	150	W5	40	D	Cb	25	H	
People's Republic of China				DQ973A AB2					
X1020	P	140	Y5	80	Y	Cb	10	P	
United States				DK572A ABA					
X1063	P	140	Y5	60	W	Cb	25	H	
People's Republic of China				DN623A AB2					

Table 1-4
Compaq Presario X1000 Models *(Continued)*

X1022	P	140	Y5	60	W	Cb	25	H	
Asia Pacific			DN583A UUF						
X1065	P	140	Y5	60	W	Ci	25	H	
Asia Pacific			DN626A UUF						
X1048	P	140	Y5	40	W	Cb	25	H	
Hong Kong			DN609A AB5						
X1083	P	140	Y5	40	W	Ci	25	H	
Asia Pacific			DR279A UUF		Korea			DR279A AB1	
X1095	P	140	Y5	40	C	Cb	25	H	
Asia Pacific			DR825A UUF						
X1028	P	140	W5	80	Y	Cb	51	P	
United States			DL898A ABA						
X1037	P	140	W5	60	W	Cb	51	H	
Thailand			DN598A AKL						
X1036	P	140	W5	60	W	Cb	51	H	
Taiwan			DN597A AB0						
X1018	P	140	W5	60	W	Cb	51	H	
United States			DK574A ABA						
X1010	P	140	W5	60	W	Cb	51	H	
Canada (English)			DL857A ABL		French Canada			DL857A ABC	
X1007	P	140	W5	60	W	Cb	51	H	
Sweden/Finland			DL964A AK8						
X1001	P	140	W5	60	W	Cb	51	H	
United States			DK575A ABA						

Table 1-4
Compaq Presario X1000 Models *(Continued)*

X1057	P	140	W5	60	W	Cb	25	H	
Korea				DN618A AB1					
X1053	P	140	W5	60	W	Cb	25	H	
People's Republic of China				DN614A AB2					
X1092	P	140	W5	60	W	Ci	25	H	
Korea				DR822A AB1					
X1087	P	140	W5	60	D	Cb	51	H	
Taiwan				DR283A AB0					
X1078	P	140	W5	60	D	Cb	51	H	
Taiwan				DR274A AB0					
X1043	P	140	W5	40	Y	Cb	51	H	
Korea				DN604A AB1					
X1016	P	140	W5	40	Y	Cb	51	H	
France				DM415A ABF		Italy			DM415A ABZ
X1110	P	140	W5	40	W	Cb	51	H	
Sweden				DP773E AK8					
X1080	P	140	W5	40	W	Cb	51	H	
Thailand				DR276A AKL					
X1062	P	140	W5	40	W	Cb	51	H	
Asia Pacific				DN622A UUF					
X1030	P	140	W5	40	W	Cb	51	H	
United States				DM773A ABA					
X1012	P	140	W5	40	W	Cb	51	H	
France				DL965A ABF					

Table 1-4
Compaq Presario X1000 Models *(Continued)*

X1105	P	140	W5	40	W	Cb	25	H	
United Kingdom			DP771E ABU						
X1077	P	140	W5	40	W	Cb	25	H	
Taiwan			DR273A AB0						
X1075	P	140	W5	40	W	Cb	25	H	
Asia Pacific			DR271A UUF						
X1052	P	140	W5	40	W	Cb	25	H	
People's Republic of China			DN613A AB2						
X1050	P	140	W5	40	W	Cb	25	H	
Canada English French Canada			DP485U ABL DP485U ABC			United States		DM777A ABA	
X1042	P	140	W5	40	W	Cb	25	H	
Korea			DN603A AB1						
X1002	P	140	W5	40	W	Cb	25	H	
United States			DM771A ABA						
X1115	P	140	W5	40	W	Ci	51	H	
Sweden			DP774E AK8						
X1096	P	140	W5	40	W	Ci	25	H	
Asia Pacific			DR826A UUF			Taiwan		DR826A AB0	
X1051	P	140	W5	40	D	Cb	25	H	
People's Republic of China			DN612A AB2						
X1072	P	140	W5	30	W	Cb	25	H	
Hong Kong			DR268A AB5						
X1021	P	130	Y5	40	D	Cb	25	H	
Asia Pacific			DN582A UUF						

Table 1-4
Compaq Presario X1000 Models *(Continued)*

X1038	P	130	W5	60	W	Cb	51	H	
Thailand				DN599A AKL					
X1010	P	130	W5	60	W	Cb	51	H	
United States				DK571A ABA					
X1035	P	130	W5	60	D	Cb	51	H	
Taiwan				DN596A AB0					
X1006	P	130	W5	40	Y	Cb	51	H	
France				DM933A ABF					
X1060	P	130	W5	40	W	Cb	51	H	
Thailand				DN620A AKL					
X1012	P	130	W5	40	W	Cb	51	H	
United States				DN585A ABA					
X1061	P	130	W5	40	W	Cb	25	H	
Asia Pacific				DN621A UUF					
X1047	P	130	W5	40	W	Cb	25	H	
Hong Kong				DN608A AB5					
X1041	P	130	W5	40	W	Cb	25	H	
Korea				DN602A AB1					
X1031	P	130	W5	40	W	Cb	25	H	
Asia Pacific				DN592A UUF					
X1005	P	130	W5	40	W	Cb	25	H	

Belgium	DL681A UUG	The Netherlands	DL681A ABH
Denmark	DL681A ABY	Portugal	DL681A AB9
France	DL681A ABF	Spain	DL681A ABE
Italy	DL681A ABZ	Sweden/Finland	DL681A AK8
Latin America	DL858A ABM	United Kingdom	DL681A ABU

Table 1-4
Compaq Presario X1000 Models *(Continued)*

X1034	P	130	W5	40	D	Cb	25	H	
Taiwan				DN595A AB0					
X1033	P	130	W5	40	D	Cb	25	H	
Asia Pacific				DN594A UUF		Thailand			DN594A AKL
X1027	P	130	W5	40	D	Cb	25	H	
Australia/New Zealand				DN588A ABG					
X1040	P	130	W5	40	C	Cb	25	H	
Korea				DN601A AB1					
X1026	P	130	W5	40	C	Cb	25	H	
Asia Pacific Australia/New Zealand				DN587A UUF DN587A ABG		Thailand			DN587A AKL

1.2 **Features**

- Mobile Intel Pentium 4 Processor-M 1.7-, 1.6-, 1.5-, 1.4-, or 1.3-GHz processors with 400-MHz processor side bus and 512-KB L2 cache, varying by notebook model

- 15.4-inch wide UXGA (1920 × 1200), wide SXGA+ (1680 × 1050), or wide XGA (1280 × 800) TFT display with over 16.7 million colors, varying by notebook model

- ATI MOBILITY RADEON graphics with 32- or 64-MB DDR SDRAM

- 80-, 60-, or 40-GB high-capacity hard drive, varying by notebook model

- 256-MB high-performance synchronous DRAM (SDRAM), expandable to 2.0 GB

- Windows XP Home or Windows XP Pro, varying by notebook model

- Full-size Windows 98 keyboard

- TouchPad pointing device with on/off button and dedicated scroll up/down surface

- 56-Kbps V.92 modem integrated on the system board

- Integrated Secure Digital (SD) flash media slot

- Integrated 10/100 network interface card (NIC)

- Integrated wireless support for Mini PCI 802.11a/b/g and Bluetooth® local area network (LAN) devices

- Support for one Type II PC Card slot with support for both 32-bit (CardBus) and 16-bit PC Cards

- External 65-watt AC adapter with power cord

- 8-cell Li-Ion battery pack

- Harman/Kardon speakers (HP Pavilion zt3000 models only)

- ■ JBL Pro speakers (HP Compaq nx7000 and Compaq Presario X1000 models only)

- ■ Support for the following optical drives:
  - ❏ 24X Max DVD/CD-RW combo drive
  - ❏ 8X Max DVD-RW drive
  - ❏ 24X Max CD-ROM drive

- ■ Connectors for:
  - ❏ Microphone
  - ❏ Stereo speaker/headphone
  - ❏ Infrared
  - ❏ DC power
  - ❏ External monitor
  - ❏ S-Video
  - ❏ USB (3)
  - ❏ RJ-45 (network interface card, [NIC])
  - ❏ RJ-11 (modem)
  - ❏ Parallel
  - ❏ 1394 digital
  - ❏ One Type II PC Card slot
  - ❏ Docking

1.3 **Clearing a Password**

If the notebook you are servicing has an unknown password, follow these steps to clear the password. These steps also clear CMOS:

1. Prepare the notebook for disassembly (refer to Section 5.3, "Preparing the Notebook for Disassembly," for more information).

2. Remove the real time clock (RTC) battery (refer to Section 5.7, "RTC Battery").

3. Wait approximately five minutes.

4. Replace the RTC battery and reassemble the notebook.

5. Connect AC power to the notebook. Do **not** reinsert the battery pack at this time.

6. Turn on the notebook.

All passwords and all CMOS settings have been cleared.

1.4 **Power Management**

The notebook comes with power management features that extend battery operating time and conserve power. The notebook supports the following power management features:

■ Standby

■ Hibernation

■ Setting customization by the user

■ Hotkeys for setting level of performance

■ Battery calibration

■ Lid switch Standby/resume

■ Power/Standby button

■ Advanced Configuration and Power Management (ACP) compliance

1.5 External Components

The external components on the front and left-side of the notebook are shown in the following illustration and described in Table 1-5.
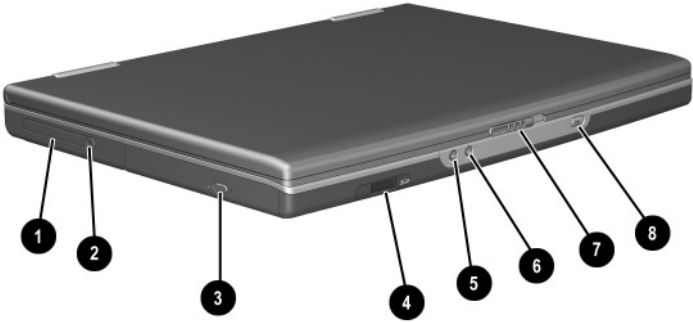
Front and Left-Side Components

Table 1-5
Front and Left-Side Components

Item	Component	Function
1	PC Card slot	Supports an optional Type I or Type II 32-bit (CardBus) or 16-bit PC Card.
2	PC Card eject button	Ejects an optional PC Card from the PC Card slot.
3	Optical drive	Supports an optical disc.
4	SD (Secure Digital) Memory Card slot	Supports SD Cards and MultiMediaCards.
5	Microphone jack	Connects an optional monaural or stereo microphone.
6	Audio line-out jack	Connects optional headphone or powered stereo speakers. Also connects the audio function of an audio/video device such as a television or VCR.
7	Display release latch	Opens the notebook.
8	Wireless device button	Turns an optional internal wireless device on or off.

The notebook rear panel and right-side components are shown in the following illustration and described in Table 1-6.
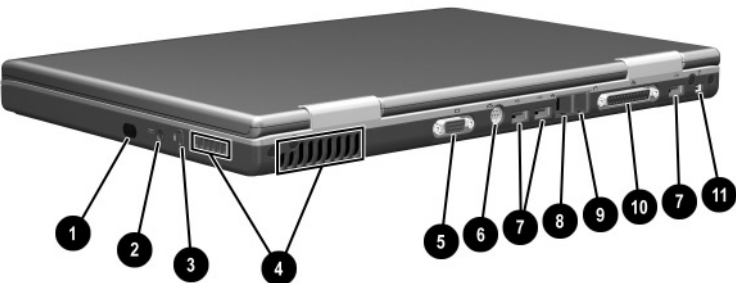
Rear Panel and Right-Side Components

Table 1-6
Rear Panel and Right-Side Components

Item	Component	Function
1	Infrared port	Provides wireless communication between the notebook and an optional IrDA-compliant device.
2	Power connector	Connects an AC adapter cable.

Table 1-6
Rear Panel and Right-Side Components *(Continued)*

Item	Component	Function
3	Security cable slot	Attaches an optional security cable to the notebook.
		✎ The purpose of security solutions is to act as a deterrent. These solutions do not prevent the product from being mishandled or stolen.
4	Vents (2)	Allow airflow to cool internal components.
		⚠ To prevent overheating, use the notebook only on hard surfaces which cannot obstruct the vents. Do not allow a soft surface, such as bedding, clothing, or a thick rug, to block airflow.
5	External monitor connector	Connects an optional VGA external monitor or projector.
6	S-Video connector	Connects an optional S-Video device, such as a television, VCR, camcorder, projector, or video capture card.
7	USB connectors (3)	Connect optional 2.0-compliant USB devices.
8	RJ-45 network jack	Connects an Ethernet network cable.
9	RJ-11 telephone jack	Connects a modem cable.
10	Parallel connector	Connects an optional parallel device such as a printer.
11	1394 connector	Connects an optional 1394 device such as a camcorder or digital camera.

The notebook keyboard components are shown in the following illustration and described in Table 1-7.

Keyboard Components

Table 1-7
Keyboard Components

Item	Component	Function
1	**F1** through **F12** function keys	Perform system and application tasks. When combined with the **Fn** key, the function keys **F1** and **F3** through **F12** perform additional tasks as hotkeys.
2	**num lk** key	Enables numeric lock and the internal keypad.
3	Internal keypad	Can be used like the keys on an external numeric keypad.
4	Cursor control keys	Move the cursor around the screen.
5	Applications key	Displays a shortcut menu for items beneath the pointer.
6	Windows logo key	Display the Windows Start menu.
7	**Fn** key	Executes frequently used system functions when pressed in combination with another key.

The notebook top components are shown in the following illustration and described in Table 1-8.
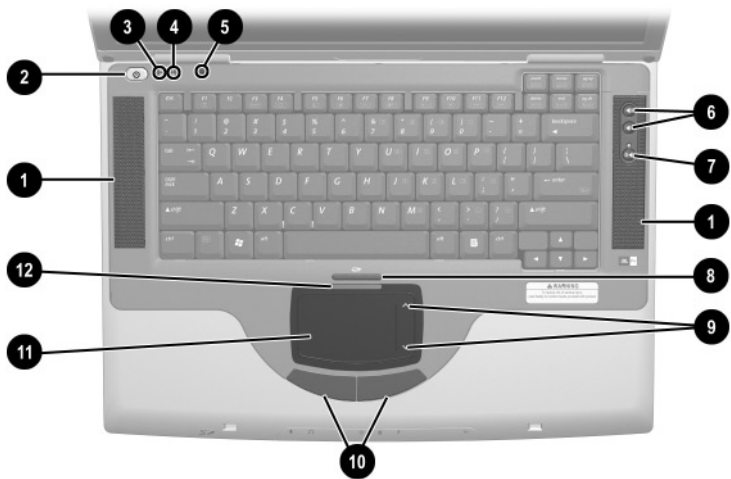
Top Components

Table 1-8
Top Components

Item	Component	Function
1	Stereo speakers (2)	Produce stereo sound.
2	Power button	When the notebook is:
		■ Off, press to turn on the notebook.
		■ On, briefly press to initiate Hibernation.
		■ In Standby, briefly press to resume from Standby.
		■ In Hibernation, briefly press to restore from Hibernation.

**Table 1-8
Top Components *(Continued)***

Item	Component	Function
3	Caps lock light	On: Caps lock is on.
4	Num lock light	On: Num lock or the internal keypad is on.
5	Display lid switch	■ If the notebook is closed while on, turns off the display. ■ If the notebook is opened while in Standby, turns on the notebook (resumes from Standby).
6	Volume buttons (2)	Increase or decrease system volume.
7	Mute button	Mutes or restores volume.
8	TouchPad on/off button	Enables/disables the TouchPad.
9	TouchPad scroll zones (2)	Scroll upward or downward.
10	Left and right TouchPad buttons	Function like the left and right buttons on an external mouse.
11	TouchPad	Moves the pointer and selects or activates items on the screen.
12	TouchPad light	On: TouchPad is enabled.

The external components on the bottom of the notebook are shown in the following illustration and described in Table 1-9.
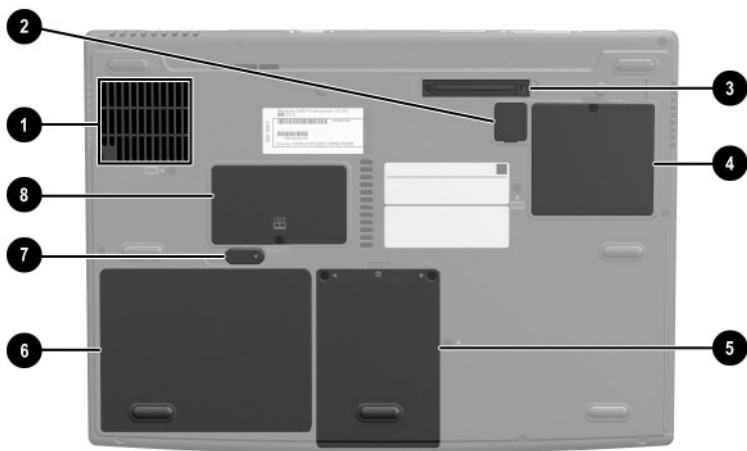
Bottom Components

Table 1-9
Bottom Components

Item	Component	Function
1	Fan vent	Allows airflow to cool internal components.
		⚠ To prevent overheating, do not obstruct the vent. Using the notebook on a soft surface, such as a pillow, blanket, rug, or thick clothing, may block airflow.
2	RTC battery compartment	Contains the RTC battery.

Table 1-9
Bottom Components *(Continued)*

Item	Component	Function
3	Docking connector	Connects the notebook to an optional port replicator.
4	Mini PCI compartment	Contains the Mini PCI wireless card.
5	Hard drive bay	Holds the internal hard drive.
6	Battery bay	Holds the battery pack.
7	Battery pack release latch	Releases a battery pack from the battery bay.
8	Memory expansion compartment	Contains one memory slot for an optional 128-, 256-, 512-, or 1024-MB memory module.

1.6 Design Overview

This section presents a design overview of key parts and features of the notebook. Refer to Chapter 3, "Illustrated Parts Catalog," to identify replacement parts, and Chapter 5, "Removal and Replacement Procedures," for disassembly steps. The system board provides the following device connections:

■ Memory expansion board

■ Hard drive

■ Display

■ Keyboard and TouchPad

■ Audio

■ Mobile Intel Pentium 4 Processor-M processors

■ Fan

■ PC Card

■ Modem, NIC, and wireless devices

△ **CAUTION:** To properly ventilate the notebook, allow at least a 7.6-cm (3-inch) clearance on the left and right sides of the notebook.

The notebook uses an electric fan for ventilation. The fan is controlled by a temperature sensor and is designed to turn on automatically when high temperature conditions exist. These conditions can be caused by high external temperatures, heavy system power consumption, certain power management/battery conservation configurations, battery fast charging, and some software applications. Exhaust air is displaced through the ventilation grill located on the left side of the notebook.

2

Troubleshooting

⚠ **WARNING:** Only authorized technicians trained by HP should repair this equipment. All troubleshooting and repair procedures are detailed to allow only subassembly/module level repair. Because of the complexity of the individual boards and subassemblies, do not attempt to make repairs at the component level or modifications to any printed wiring board. Improper repairs can create a safety hazard. Any indication of component replacement or printed wiring board modification may void any warranty or exchange allowances.

2.1 Computer Setup and Diagnostics Utilities

The notebook features two system management utilities:

■ **Computer Setup**—A system information and customization utility that can be used even when your operating system is not working or will not load. This utility includes settings that are not available in Microsoft® Windows®.

■ **Diagnostics for Windows**—A system information and diagnostic utility that is used within the Windows operating system. Use this utility whenever possible to:

❏ Display system information.

❏ Test system components.

❏ Troubleshoot a device configuration problem in Windows XP Professional or Windows XP Home.

✎ It is not necessary to configure a device connected to a USB connector on the notebook or to an optional port replicator.

Using Computer Setup

Information and settings in Computer Setup are accessed from the File, Security, or Advanced menus:

1. Turn on or restart the notebook. Press **F10** while the F10 = ROM-Based Setup message is displayed in the lower left corner of the screen.

❏ To change the language, press **F2.**

❏ To view navigation information, press **F1.**

❏ To return to the Computer Setup menu, press **esc.**

2. Select the File, Security, or Advanced menu.

3. To close Computer Setup and restart the notebook:

❏ Select File > Save Changes and Exit and press **enter.**

-or-

❏ Select File > Ignore Changes and Exit and press **enter.**

4. When you are prompted to confirm your action, press **F10.**

Selecting from the File Menu

Table 2-1
File Menu

Select	To Do This
System Information	■ View identification information about the notebook, a port replicator, and any battery packs in the system. ■ View specification information about the processor, memory and cache size, and system ROM.
Save to Floppy	Save system configuration settings to a diskette.
Restore from Floppy	Restore system configuration settings from a diskette.
Restore Defaults	Replace configuration settings in Computer Setup with factory default settings. Identification information is retained.
Ignore Changes and Exit	Cancel changes entered during the current session, then exit and restart the notebook.
Save Changes and Exit	Save changes entered during the current session, then exit and restart the notebook.

Selecting from the Security Menu

Table 2-2
Security Menu

Select	To Do This
Administrator Password	Enter, change, or delete an administrator password.
Power-on Password	Enter, change, or delete a power-on password.
DriveLock Passwords	Enable/disable DriveLock; change a DriveLock User or Master password. ✎ DriveLock Settings are accessible only when you enter Computer Setup by turning on (not restarting) the notebook.
Device Security	Enable/disable: ■ Ports ■ Diskette write* ■ CD-ROM or diskette startup ✎ Settings for a DVD-ROM can be entered in the CD-ROM field.
System IDs	Enter identification numbers for the notebook, a port replicator, and all battery packs in the system.

Selecting from the Advanced Menu

Table 2-3
Advanced Menu

Select	To Do This
Language	Change the Computer Setup language.
Boot Options	Enable/disable: ■ QuickBoot, which starts the notebook more quickly by eliminating some startup tests. (If you suspect a memory failure and want to test memory automatically during startup, disable QuickBoot.) ■ MultiBoot, which sets a startup sequence that can include most bootable devices and media in the system.
Device Options	■ Enable/disable the embedded numeric keypad at startup. ■ Enable/disable multiple standard pointing devices at startup. (To set the notebook to support only a single, usually nonstandard, pointing device at startup, select Disable.) ■ Enable/disable USB legacy support for a USB keyboard. (When USB legacy support is enabled, the keyboard works even when a Windows operating system is not loaded.) ■ Set an optional external monitor or overhead projector connected to a video card in a port replicator as the primary device. (When the notebook display is set as secondary, the notebook must be shut down before it is undocked from a port replicator.)

Table 2-3
Advanced Menu *(Continued)*

Select	To Do This
Device Options *(continued)*	■ Change the parallel port mode from Enhanced Parallel Port (EPP, the default setting) to standard, bidirectional EPP, or Enhanced Capabilities Port (ECP).
	■ Set video-out mode to NTSC (default), PAL, NTSC-J, or PAL-M.*
	■ Enable/disable all settings in the SpeedStep® window. (When Disable is selected, the notebook runs in Battery Optimized mode.)
	■ Specify how the notebook recognizes multiple identical port replicators that are identically equipped. Select Disable to recognize the port replicators as a single port replicator; select Enable to recognize the port replicators individually, by serial number.
	■ Enable/disable the reporting of the processor serial number by the processor to the software.

*Video modes vary even within regions. However, NTSC is common in North America; PAL, in Europe, Africa, and the Middle East; NTSC-J, in Japan; and PAL-M, in Brazil. Other South and Central American regions can use NTSC, PAL, or PAL-M.

2.2 Troubleshooting Flowcharts

Table 2-4
Troubleshooting Flowcharts Overview

Flowchart	Description
2.1	Initial troubleshooting
2.2	No power, part 1
2.3	No power, part 2
2.4	No power, part 3
2.5	No power, part 4
2.6	No video, part 1
2.7	No video, part 2
2.8	Nonfunctioning port replicator
2.9	No operating system (OS) loading
2.10	No OS loading from hard drive, part 1
2.11	No OS loading from hard drive, part 2
2.12	No OS loading from hard drive, part 3
2.13	No OS loading from CD- or DVD-ROM drive
2.14	No audio, part 1
2.15	No audio, part 2
2.16	Nonfunctioning device
2.17	Nonfunctioning keyboard
2.18	Nonfunctioning pointing device
2.19	No network or modem connection

Flowchart 2.1—Initial Troubleshooting

Flowchart 2.2—No Power, Part 1

```
┌─────────────┐
│  No power   │
│ (power LED  │
│   is off).  │
└─────────────┘
       │
       ▼
┌─────────────┐
│ Remove from │
│port replicator│
│(if applicable).│
└─────────────┘
       │
       ▼
```

Power up on battery power? — N → *Reset power. — Power up on battery power? — N → Go to Flowchart 2.3, No Power, Part 2.

Power up on AC power? — N → *Reset power. — Power up on AC power? — N → Go to Flowchart 2.4, No Power, Part 3.

Power up in port replicator? — Y → Done

*NOTES:
1. On some models, there is a separate reset button.
2. On some models, the notebook can be reset using the Standby switch and either the lid switch or the main power switch.

1. Reseat the power cables in the port replicator and at the AC outlet.
2. Ensure that the AC power source is active.
3. Ensure that the power strip is working.

Done ← Y — Power up in port replicator? — N → Go to Flowchart 2.8, Nonfunctioning Port Replicator.

Flowchart 2.3—No Power, Part 2

```
┌─────────────────┐
│ Continued from  │
│ Flowchart 2.2,  │
│ No Power, Part 1.│
└─────────────────┘
         │
         ▼
┌─────────────────┐
│ Visually check for│
│ debris in battery │
│ socket and clean  │
│ if necessary.     │
└─────────────────┘
         │
         ▼
      ◇ Power on? ◇ ──Y──▶ ┌────────┐
                            │  Done  │
         │                  └────────┘
         N
         │
         ▼
┌─────────────────┐
│ Check battery by │
│ recharging it,   │
│ moving it to     │
│ another notebook,│
│ or replacing it. │
└─────────────────┘
         │
         ▼
      ◇ Power on? ◇ ──N──▶ ┌─────────────┐
                            │ Replace     │
         │                  │ power supply│
         Y                  │ (if applicable).│
         │                  └─────────────┘
         ▼                        │
   ┌────────┐                     ▼
   │  Done  │              ◇ Power on? ◇ ──N──▶ ┌─────────────┐
   └────────┘                                    │ Go to       │
                                 │               │ Flowchart 2.4,│
                                 Y               │ No Power,   │
                                 │               │ Part 3.     │
                                 ▼               └─────────────┘
                           ┌────────┐
                           │  Done  │
                           └────────┘
```

Flowchart 2.4—No Power, Part 3

Continued from Flowchart 2.3, No Power, Part 2.

Plug directly into AC outlet.

Power LED on? — Y → Done

N

Reseat AC adapter in notebook and at power source.

Power on? — Y → Done

N

Power outlet active? — N → Try different outlet.

Y

Replace power cord.

Power on? — Y → Done

N

Internal or external AC adapter? — External → Replace external AC adapter.

Internal → Go to Flowchart 2.5, No Power, Part 4.

Power on? — N → Replace external AC adapter.

Power on? — Y → Done

Flowchart 2.5—No Power, Part 4

```
┌─────────────────┐
│ Continued from  │
│ Flowchart 2.4,  │
│ No Power, Part 3.│
└─────────────────┘
         │
         ▼
┌─────────────────┐
│     Open        │
│   notebook.     │
└─────────────────┘
         │
         ▼
      ╱╲                    Y    ┌─────────────────┐
     ╱  ╲                        │  Reseat loose   │
    ╱Loose ╲                     │  components and │
   ╱  or    ╲──────────────────▶ │   boards, and   │
   ╲damaged ╱                    │ replace damaged │
    ╲parts?╱                     │     items.      │
     ╲  ╱                        └─────────────────┘
      ╲╱
       │ N
       ▼
┌─────────────────┐
│     Close       │
│  notebook and   │
│    retest.      │
└─────────────────┘
         │
         ▼
      ╱╲              N
     ╱  ╲       ┌──────────────────────────────────────────┐
    ╱Power ╲    │ Replace the following items (if applicable) in │
   ╱  on?  ╲───▶│ the order given. Check notebook operation │
   ╲      ╱     │ after each of the two following replacement │
    ╲    ╱      │ steps:                                     │
     ╲  ╱       │                                            │
      ╲╱        │ 1. Internal DC-DC converter, processor, and │
       │ Y      │    system board*                           │
       ▼        │                                            │
┌──────────┐    │ 2. Internal AC adapter                     │
│          │    │                                            │
│   Done   │    │ *NOTE: Replace these items as a set to     │
│          │    │ prevent shorting out among components.     │
└──────────┘    └──────────────────────────────────────────┘
```

Flowchart 2.6—No Video, Part 1

No video.

Stand-alone or port replicator?

Port Replicator → Go to Flowchart 2.7, No Video, Part 2.

*__NOTE:__ To change from internal to external display, use the hotkey combination.

Stand-alone

Internal or external display*?

Internal → Adjust brightness.

Adjust brightness. → Video OK? — Y → Done

N

Press lid switch to ensure operation.

A

External

Adjust brightness.

Video OK? — Y → Done

N

Check for bent pins on cable.

Video OK? — Y → Done

N

Replace the following one at a time. Test after each replacement.
1. Cable between notebook and notebook display (if applicable)
2. Inverter board (if applicable)
3. Display
4. VGA board   5. System board

Video OK? — N → Try another display. — N → Internal and external video OK? — N → Replace system board.

Y

Done

Y

Done

Flowchart 2.7—No Video, Part 2

```
┌─────────────────┐
│  Continued from │
│  Flowchart 2.6, │
│ No Video, Part 1.│
└─────────────────┘
         │
         ▼
┌─────────────────┐
│     Remove      │
│  notebook from  │
│  port replicator,│
│  if connected.  │
└─────────────────┘
         │
         ▼
┌─────────────────┐                              ┌─────────────────┐
│     Adjust      │                              │ Check brightness│
│     display     │                              │   of external  │
│   brightness.   │                              │     monitor.    │
└─────────────────┘                              └─────────────────┘
         │                                                 │
         │        N                                        │        Y
         ▼                  ┌──────────────┐               ▼                  ┌──────────────┐
     ╱Video OK?╲ ─────────▶ │  Go to "A" in │            ╱Video OK?╲ ─────────▶ │     Done     │
     ╲         ╱            │Flowchart 2.6, │            ╲         ╱            └──────────────┘
         │                  │No Video, Part 1.│              │
       Y │                  └──────────────┘            N │
         ▼                                                 ▼
┌──────────────────────────┐                     ┌─────────────────┐
│ Check that notebook is   │                     │   Try another   │
│ properly seated in port  │                     │    external     │
│ replicator, for bent pins│                     │    monitor.     │
│ on cable, and for monitor│                     └─────────────────┘
│ connection.              │                              │
└──────────────────────────┘                              │
         │        Y                                        │        Y
         ▼                  ┌──────────────┐               ▼                  ┌──────────────┐
     ╱Video OK?╲ ─────────▶ │     Done     │          ╱ Internal  ╲ ─────────▶ │     Done     │
     ╲         ╱            └──────────────┘          ╱ and external╲           └──────────────┘
         │                                            ╲ video OK?  ╱
       N │                                                 │
         ▼                                              N │
┌─────────────────┐                                       ▼
│ Adjust external │                              ┌─────────────────┐
│ monitor display.│                              │     Go to       │
└─────────────────┘                              │  Flowchart 2.8, │
         │                                       │  Nonfunctioning │
         └──────────────────────────────────────┤ Port Replicator.│
                                                 └─────────────────┘
```

Flowchart 2.8—Nonfunctioning Port Replicator (if applicable)

```
┌─────────────────┐
│ Nonfunctioning  │
│ port replicator.│
└─────────────────┘
         │
         ▼
┌─────────────────┐
│ Reseat power    │
│ cord in port    │
│ replicator and  │
│ power outlet.   │
└─────────────────┘
         │
         ▼
┌─────────────────┐          ┌─────────────────┐
│ Check voltage   │          │ Reinstall       │
│ setting on port │          │ notebook into   │
│ replicator.     │          │ port replicator.│
└─────────────────┘          └─────────────────┘
         │                            │
         ▼                            ▼           Y
┌─────────────────┐              ◇ Port ◇    ┌──────────┐
│ Reset monitor   │             ◇ replicator ◇──▶│  Done   │
│ cable connector │              ◇ operating? ◇  └──────────┘
│ at port         │                 ◇   ◇
│ replicator.     │               N │
└─────────────────┘                 ▼
         │              ┌──────────────────────────────────────┐
         ▼      Y       │ Replace the following port replicator │
      ◇ Port ◇   ┌──────┐│ components one at a time. Check        │
     ◇ replicator ◇─▶│ Done ││ notebook operation after each         │
      ◇ operating? ◇ └──────┘│ replacement.                          │
         ◇   ◇            │                                        │
       N │                │ 1. Power supply                        │
         ▼                │ 2. I/O board                           │
┌─────────────────┐       │ 3. Backplane board                     │
│ Remove          │       │ 4. Switch box                          │
│ notebook, reseat│       │ 5. Port replicator motor mechanism     │
│ all internal    │       └──────────────────────────────────────┘
│ parts, and      │
│ replace any     │
│ damaged items in│
│ port replicator.│
└─────────────────┘
```

Flowchart 2.9—No Operating System (OS) Loading

```
┌─────────────┐
│   No OS     │
│  loading.*  │
└─────────────┘
       │
       ▼
┌─────────────┐
│ Reseat power│
│ cord in port│
│ replicator  │─────┬──────►┌──────────────────────────────────┐
│ and power   │     │       │    No OS loading from hard drive,  │
│ outlet.     │     │       │      go to Flowchart 2.10,         │
└─────────────┘     │       │ No OS Loading, Hard Drive, Part 1. │
                    │       └──────────────────────────────────┘
                    │
                    ├──────►┌──────────────────────────────────┐
                    │       │ No OS loading from diskette drive, │
                    │       │      go to Flowchart 2.13,         │
                    │       │  No OS Loading, Diskette Drive.    │
                    │       └──────────────────────────────────┘
                    │
                    ├──────►┌──────────────────────────────────────┐
                    │       │ No OS loading from CD- or DVD-ROM drive,│
                    │       │        go to Flowchart 2.14,           │
                    │       │ No OS Loading, CD- or DVD-ROM Drive.   │
                    │       └──────────────────────────────────────┘
                    │
                    └──────►┌──────────────────────────────────┐
                            │   No OS loading from network,      │
                            │      go to Flowchart 2.20,         │
                            │  No Network/Modem Connection.      │
                            └──────────────────────────────────┘
```

*NOTE: Before beginning troubleshooting,
always check cable connections, cable ends,
and drives for bent or damaged pins.

Flowchart 2.10—No OS Loading, Hard Drive, Part 1

OS not loading from hard drive.

Nonsystem disk message?

Y → Go to Flowchart 2.11, No OS Loading from Hard Drive, Part 2.

N

Reseat external hard drive.

OS loading?

Y → Done

N

Boot from CD?

N →

Y

Check the Setup utility for correct booting order.

→ Go to Flowchart 2.17, Nonfunctioning Device.

Boot from hard drive?

N →

Y

Done

Flowchart 2.11—No OS Loading, Hard Drive, Part 2

Continued from Flowchart 2.10, No OS Loading from Hard Drive, Part 1.

CD or diskette in drive? — N → 1. Replace hard drive. 2. Replace system board.

Y → Remove diskette and reboot.

Boot from hard drive? — Y → Done

N → Boot from diskette drive? — N → Go to Flowchart 2.13, No OS Loading from Diskette Drive.

Y → Hard drive accessible? — Y → Go to Flowchart 2.12, No OS Loading from Hard Drive, Part 3.

N → Reseat hard drive.

Hard drive accessible? — Y → Done

N → Run FDISK.

Hard drive partitioned? — N → Create partition, then format hard drive to bootable C:\ prompt.

Y → Hard drive formatted? — N → Format hard drive and bring to a bootable C:\ prompt.

Y → Notebook booted?

Load OS using *System Restore* CD (if applicable).

Notebook booted? — Y → Done

N → Go to Flowchart 2.12, No OS Loading from Hard Drive, Part 3.

Flowchart 2.12—No OS Loading, Hard Drive, Part 3

Continued from Flowchart 2.11, No OS Loading from Hard Drive, Part 2.

System files on hard drive?

N → Install OS and reboot.

Y

Virus on hard drive?

Y → Clean virus.

N

OS loading from hard drive?

Y → Done

N

Run SCANDISK and check for bad sectors.

Diagnostics on diskette?

Y → Replace hard drive.

N

Can bad sectors be fixed?

N → Replace hard drive.

Run diagnostics and follow recommendations.

Y

Fix bad sectors.

Boot from hard drive?

N → Replace hard drive.

Y

Done

Flowchart 2.13—No OS Loading, CD- or DVD-ROM Drive

Flowchart 2.14—No Audio, Part 1

```
┌──────────┐      ┌──────────────┐         ◇ Audio? ◇──Y──►┌──────────┐
│ No audio.│─────►│ Turn up audio│────────►          │      │   Done   │
└──────────┘      │ internally or│          ◇        │      └──────────┘
                  │  externally. │           N
                  └──────────────┘
```

```
     Y                                        N
◇ Notebook in ◇      ┌────────┐      ◇ Internal ◇──────►┌──────────────────┐
│ port replicator│──►│ Undock │─────►│  audio?  │        │ Go to            │
│ (if applicable)?│  └────────┘      ◇          ◇        │ Flowchart 2.16,  │
◇                                         Y              │ No Audio, Part 2.│
  N                                                      └──────────────────┘

┌──────────────────┐
│ Go to            │
│ Flowchart 2.16,  │
│ No Audio, Part 2.│
└──────────────────┘
```

┌──┐
│ Replace the following port replicator   │
│ components one at a time, as applicable.   │
│ Check audio status after each change.   │
│   │
│ 1. Replace port replicator audio cable.   │
│ 2. Replace audio cable.   │
│ 3. Replace speaker.   │
│ 4. Replace port replicator audio board.   │
│ 5. Replace backplane board.   │
│ 6. Replace I/O board.   │
└──┘

```
┌──────────────┐                      Y
│ Go to        │      ◇ Audio? ◇──────────►┌──────────┐
│ Flowchart 2.17,│◄──│          │            │   Done   │
│ Nonfunctioning│   ◇          ◇            └──────────┘
│ Device.      │         N
└──────────────┘
```

Flowchart 2.15—No Audio, Part 2

Flowchart 2.16—Nonfunctioning Device

```
                    ┌─────────────────┐
                    │  Nonfunctioning │
                    │     device.     │
                    └─────────────────┘
                             │
                             ▼
                    ┌─────────────────┐
                    │     Reseat      │
                    │     device.     │
                    └─────────────────┘
                             │
                             ▼
          ┌───────────────────────────────────────┐
          │ Unplug the nonfunctioning device from │
          │ the notebook and inspect cables and   │
          │ plugs for bent or broken pins or      │
          │ other damage.                         │
          └───────────────────────────────────────┘
                             │
                             ▼
                                          Y
  ┌────────┐          ◇─────────────◇          ┌──────────┐
  │ Clear  │◄─────────│ Any physical │────────►│  Fix or  │
  │ CMOS.  │          │device detected?│        │ replace  │
  └────────┘          ◇─────────────◇          │broken item.│
                          N                     └──────────┘
       │
       ▼
  ┌────────────┐      ┌─────────────┐      ┌─────────────┐
  │Reattach    │      │Replace hard │      │  Go to      │
  │device.     │      │drive.       │      │Flowchart 2.9,│
  │Close       │      └─────────────┘      │No OS Loading.│
  │notebook,   │                           └─────────────┘
  │plug in     │
  │power, and  │
  │reboot.     │
  └────────────┘
       │    N                                         N
       ▼                                  ◇──────────────◇
  ◇─────────◇                             │   Device     │
  │ Device  │──────►                      │   boots      │
  │ boots   │                             │   properly?  │
  │properly?│                             ◇──────────────◇
  ◇─────────◇                                  Y
   Y  │                  ┌─────────────┐
      ▼                  │Replace NIC. │
  ┌────────┐             │If integrated│      ┌────────┐
  │  Done  │             │NIC, replace │      │  Done  │
  └────────┘             │system board.│      └────────┘
                         └─────────────┘
```

Flowchart 2.17—Nonfunctioning Keyboard

```
┌─────────────────┐
│    Keyboard     │
│  not operating  │
│    properly.    │
└─────────────────┘
         │
         ▼
┌─────────────────┐
│ Connect notebook│
│ to good external│
│    keyboard.    │
└─────────────────┘
         │
         ▼
        ◇ N          ┌─────────────┐
    External  ──────▶│   Replace   │
     device          │   system    │
     works?          │    board.   │
        ◇ Y          └─────────────┘
         │
         ▼
┌─────────────────┐
│ Reseat internal │
│    keyboard     │
│    connector    │
│ (if applicable).│
└─────────────────┘
         │
         ▼
        ◇ N          ┌─────────────────┐
                ────▶│Replace internal │
      OK?            │  keyboard or    │
        ◇ Y          │     cable.      │
         │           └─────────────────┘
         ▼                    │
┌─────────────┐               ▼
│    Done     │              ◇ Y     ┌─────────────┐
└─────────────┘          OK? ───────▶│    Done     │
                           ◇ N       └─────────────┘
                            │
                            ▼
                    ┌─────────────┐
                    │   Replace   │
                    │   system    │
                    │    board.   │
                    └─────────────┘
```

Flowchart 2.18—Nonfunctioning Pointing Device

```
┌─────────────────┐
│ Pointing device │
│  not operating  │
│    properly.    │
└────────┬────────┘
         │
         ▼
┌─────────────────┐
│ Connect notebook│
│ to good external│
│ pointing device.│
└────────┬────────┘
         │
         ▼         N      ┌──────────┐
       ◇ External ◇──────▶│ Replace  │
       ◇  device  ◇       │ system   │
       ◇  works?  ◇       │ board.   │
         │ Y             └──────────┘
         ▼
┌─────────────────┐
│ Reseat internal │
│ pointing device │
│    connector    │
│ (if applicable).│
└────────┬────────┘
         │
         ▼        N     ┌─────────────────┐
       ◇     ◇─────────▶│ Replace internal│
       ◇ OK? ◇          │ pointing device │
       ◇     ◇          │    or cable.    │
         │ Y           └────────┬────────┘
         ▼                      │
┌──────────┐                    ▼       Y   ┌──────────┐
│   Done   │                  ◇     ◇──────▶│   Done   │
└──────────┘                  ◇ OK? ◇       └──────────┘
                              ◇     ◇
                                │ N
                                ▼
                          ┌──────────┐
                          │ Replace  │
                          │ system   │
                          │ board.   │
                          └──────────┘
```

Flowchart 2.19—No Network/Modem Connection

3

Illustrated Parts Catalog

This chapter provides an illustrated parts breakdown and a reference for spare part numbers and option part numbers.

3.1 Serial Number Location

When ordering parts or requesting information, provide the notebook serial number and model number located on the bottom of the notebook.

Serial Number Location

3.2 Notebook Major Components
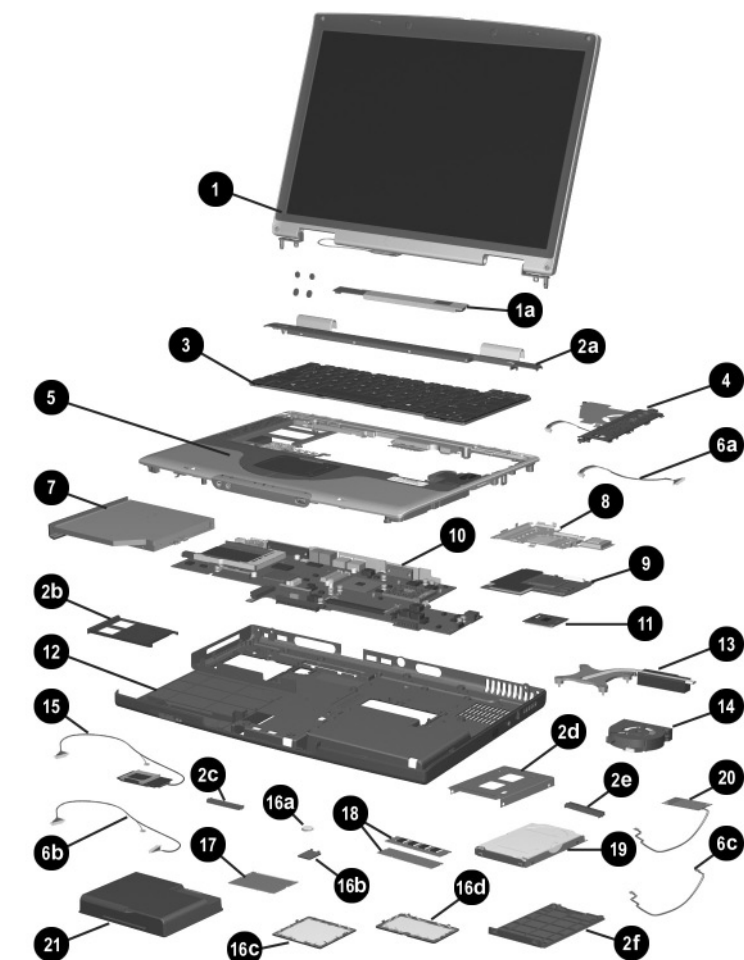
Notebook Major Components

Table 3-1
Spare Parts: Notebook Major Components

Item	Description	Spare Part Number
1	**Display assemblies**	
	With carbonite and platinum blue finish for use with HP Pavilion zt3000 notebooks	
	15.4-inch, WUXGA	350084-001
	15.4-inch, WSXGA+	350127-001
	15.4-inch, WXGA	350126-001
	With carbon finish for use with HP Compaq nx7000 notebooks	
	15.4-inch, WUXGA	337006-001
	15.4-inch, WSXGA+	337003-001
	15.4-inch, WXGA	337008-001
	With silver finish for use with Compaq Presario X1000 notebooks	
	15.4-inch, WUXGA	337005-001
	15.4-inch, WSXGA+	337004-001
	15.4-inch, WXGA	337007-001
1a	**Display inverter** (includes four display rubber screw covers)	336994-001
	Miscellaneous Plastics Kits	
	Contains parts with carbonite and platinum blue finish for use with HP Pavilion zt3000 notebooks	350130-001
	Contains parts with carbon finish for use with HP Compaq nx7000 notebooks	338133-001
	Contains parts with silver finish for use with Compaq Presario X1000 notebooks	337009-001
	Include:	
2a	Switch cover	
2b	PC Card slot space saver	
2c	Docking connector cover	
2d	Hard drive shield	
2e	Hard drive connector	
2f	Hard drive cover	
	Notebook feet (not illustrated)	
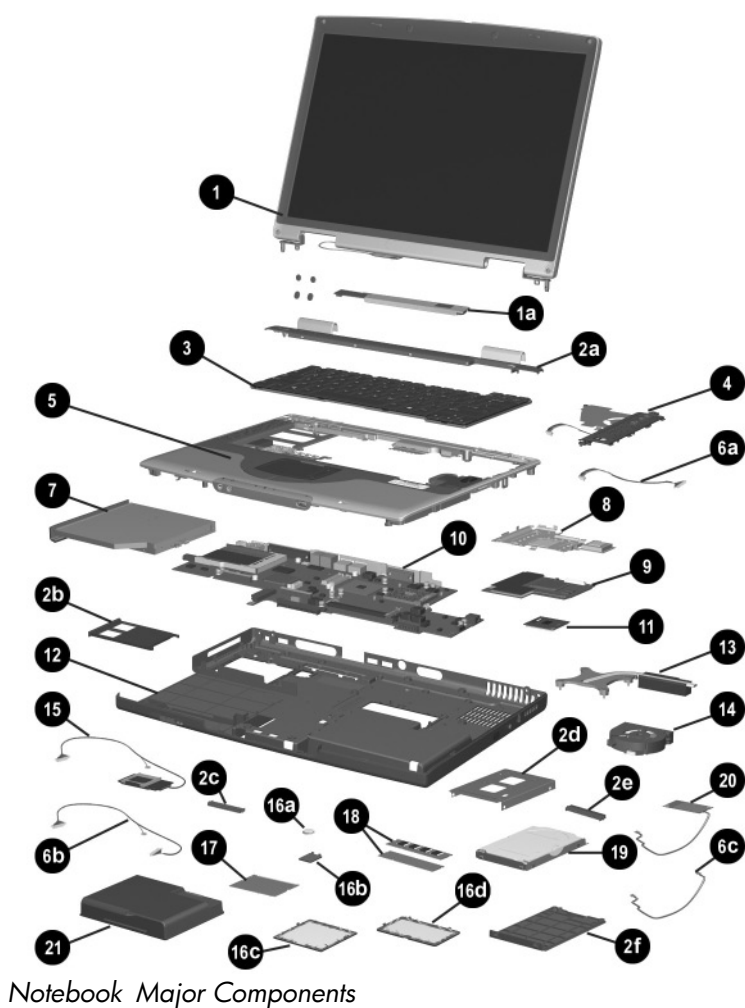
Notebook Major Components

Table 3-1
Spare Parts: Notebook Major Components *(Continued)*

Item	Description		Spare Part Number
3	**Keyboards**		

	Asia Pacific	337016-371	The Netherlands	337016-331
	Australia	337016-011	Norway	337016-091
	Belgium	337016-181	People's Republic	
	Denmark	337016-081	of China	337016-AA1
	France	337016-051	Portugal	337016-131
	Germany	337016-041	Saudi Arabia	337016-171
	Greece	337016-151	Spain	337016-071
	Hong Kong	337016-AC1	Switzerland	337016-111
	International	337016-B31	Taiwan	337016-AB1
	Italy	337016-061	Thailand	337016-281
	Korea	337016-AD1	United Kingdom	337016-031
	Latin		United States	337016-001
	America	337016-161		

Item	Description	Spare Part Number
4	**Speaker covers with cable**	
	For use with HP Pavilion zt3000 notebooks	350122-001
	For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks	336973-001
5	**Top covers** (include TouchPad and TouchPad shield)	
	For use with HP Pavilion zt3000 notebooks	350123-001
	For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks	336983-001
	Bluetooth wireless communications board (not illustrated)	338134-001
	Miscellaneous Cable Kit, includes	336973-001
6a	Speaker cover cable	
6b	SD Card slot board cable	
6c	Modem board cable	
7	**Optical drives**	
	24X Max DVD-ROM/CD-RW combination drive	336987-001
	8X Max DVD-ROM drive	336986-001
	24X Max CD-ROM drive	336985-001

Notebook Major Components
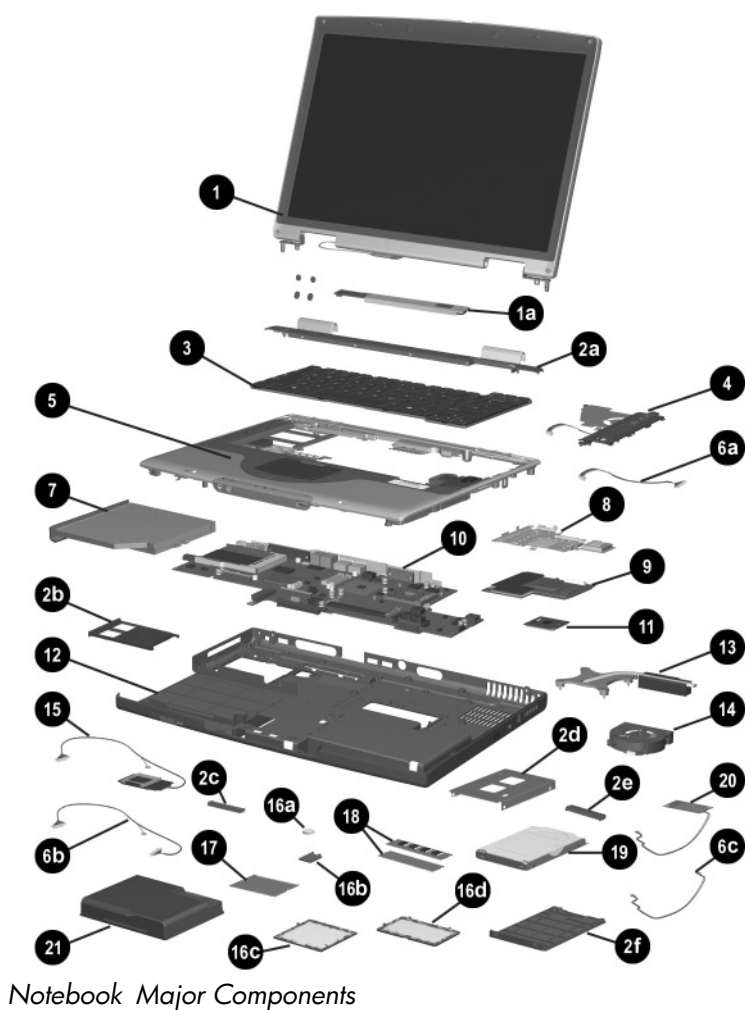
Table 3-1
Spare Parts: Notebook Major Components *(Continued)*

Item	Description	Spare Part Number
8	**VGA board shield** (includes thermal pads)	337013-001
9	**VGA boards** (include thermal pads)	
	For use with HP Pavilion zt3000 notebooks	
	ATI MOBILITY RADEON 9200 with 64-MB video memory	350129-001
	ATI MOBILITY RADEON 9200 with 32-MB video memory	350128-001
	For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks	
	ATI MOBILITY RADEON 9200 with 64-MB video memory	336970-001
	ATI MOBILITY RADEON 9200 with 32-MB video memory	336969-001
	ATI MOBILITY RADEON 7500c with 32-MB video memory	336968-001
10	**System board** (includes thermal pads)	336964-001
	PC Card assembly (not illustrated)	337014-001
11	**Processors** (include thermal pads)	
	Mobile Intel Pentium 4 Processor-M, 1.7-GHz	345566-001
	Mobile Intel Pentium 4 Processor-M, 1.6-GHz	337011-001
	Mobile Intel Pentium 4 Processor-M, 1.5-GHz	337023-001
	Mobile Intel Pentium 4 Processor-M, 1.4-GHz	337024-001
	Mobile Intel Pentium 4 Processor-M, 1.3-GHz	337010-001
12	**Base enclosure** (includes infrared lens)	336960-001
	Left and right wireless antennae with cables (not illustrated)	336959-001
	Left and right speakers (not illustrated)	337015-001
13	**Heat sink with fan**	337000-001
	Thermal pad (not illustrated)	337001-001
14	**Fan**	336993-001
15	**SD Card slot board with cable**	336963-001
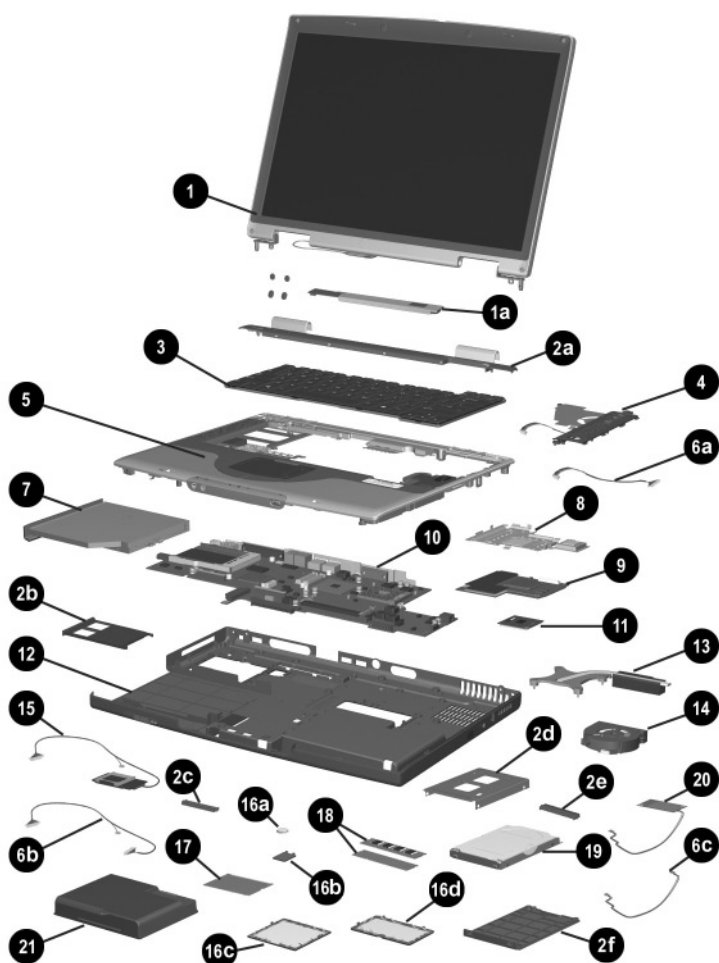
Notebook Major Components

**Table 3-1
Spare Parts: Notebook Major Components *(Continued)***

Item	Description	Spare Part Number
	Miscellaneous Doors/Covers Kit, includes:	336984-001
16a	RTC battery	
16b	RTC battery cover	
16c	Mini PCI compartment cover	
16d	Memory expansion compartment cover	
17	**Mini PCI communications boards**	
	Mini PCI 802.11b wireless LAN (ROW)	336976-001
	Mini PCI 802.11b wireless LAN (MOW)	336977-001
	Mini PCI 802.11g wireless LAN	350083-001
18	**Memory expansion boards**	
	1024 MB DDR	339099-001
	512 MB DDR	336998-001
	256 MB DDR	336997-001
	128 MB DDR	336996-001
19	**Hard drives** (hard drive cover, shield, and connector included with hard drive and in Miscellaneous Plastics Kits)	
	80-GB (5400-rpm)	350082-001
	80-GB (4200-rpm)	336992-001
	60-GB (5400-rpm)	336991-001
	60-GB (4200-rpm)	336990-001
	40-GB (4200-rpm)	336989-001
	30-GB (4200-rpm)	350081-001
20	**Modem board with cable**	336999-001
21	**Battery pack, 8-cell, 4.4-wH**	336962-001

3.3 Miscellaneous Plastics Kit Components
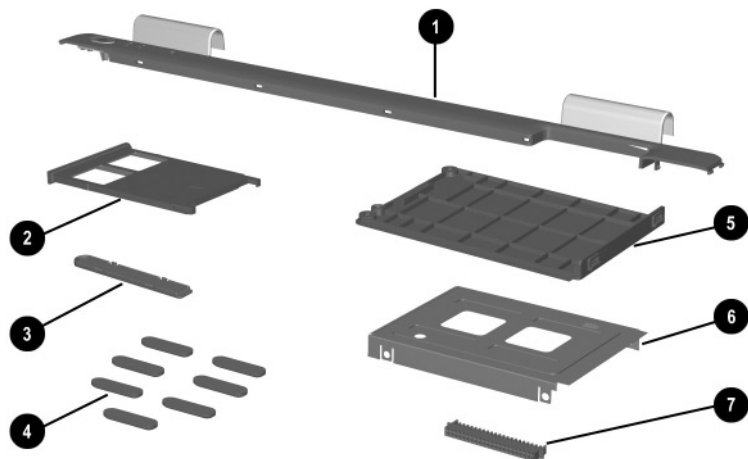
Miscellaneous Plastics Kit Components

Table 3-2
Miscellaneous Plastics Kit Components
Spare Part Number 350130-001
(contains parts with carbonite and platinum blue finish for use
with HP Pavilion zt3000 notebooks)

Spare Part Number 338133-001
(contains parts with carbon finish for use with
HP Compaq nx7000 notebooks)

Spare Part Number 337009-001
(contains parts with silver finish for use with
Compaq Presario X1000 notebooks)

Item	Description
1	Switch cover
2	PC Card slot space saver
3	Docking connector cover
4	Notebook feet (7)
5	Hard drive cover
6	Hard drive shield
7	Hard drive connector

3.4 Miscellaneous Cable Kit Components
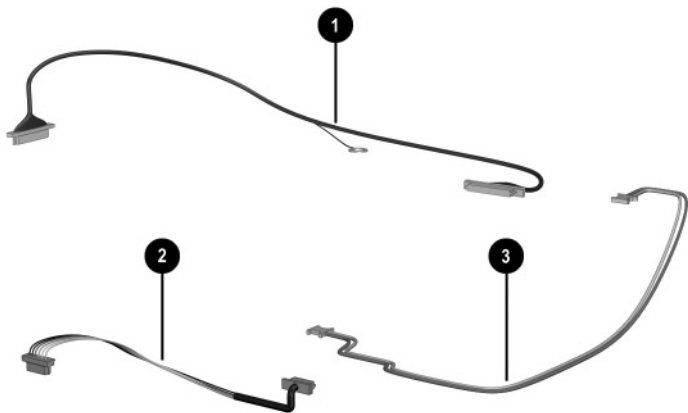
Miscellaneous Cable Kit Components

Table 3-3
Miscellaneous Cable Kit Components
Spare Part Number 336973-001

Item	Description
1	SD Card slot board cable
2	Speaker cover cable
3	Modem cable

3.5 Miscellaneous Doors/Covers Kit Components
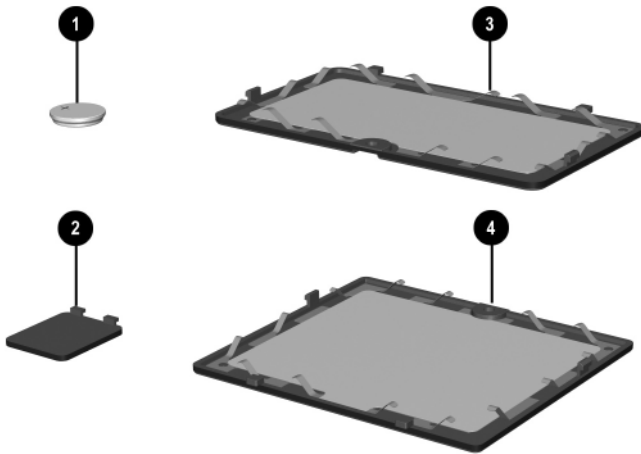
Miscellaneous Doors/Covers Kit Components

Table 3-4
Miscellaneous Doors/Covers Kit Components
Spare Part Number 336984-001

Item	Description
1	RTC battery
2	RTC battery cover
3	Memory expansion compartment cover
4	Mini PCI compartment cover

3.6 Mass Storage Devices
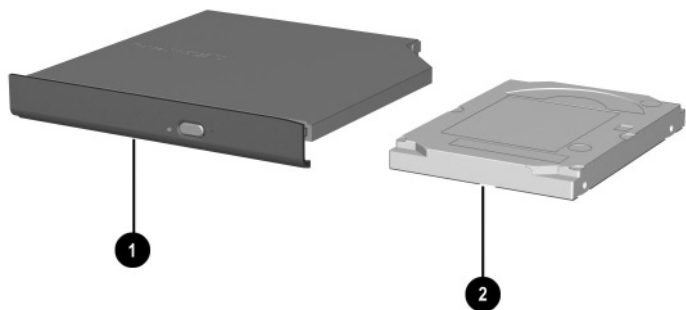
Mass Storage Devices

Table 3-5
Mass Storage Devices
Spare Part Number Information

Item	Description	Spare Part Number
1	**Optical drives**	
	24X Max DVD-ROM/CD-RW combination drive	336987-001
	8X Max DVD-ROM drive	336986-001
	24X Max CD-ROM drive	336985-001
	DVD+RW drive	345588-001
2	**Hard drives** (include hard drive bezel and frame)	
	80-GB (5400-rpm)	350082-001
	80-GB (4200-rpm)	336992-001
	60-GB (5400-rpm)	336991-001
	60-GB (4200-rpm)	336990-001
	40-GB (4200-rpm)	336989-001
	30-GB (4200-rpm)	350081-001
	USB diskette drive (not illustrated)	336988-001

3.7 Miscellaneous

Table 3-6
Miscellaneous (not illustrated)
Spare Part Information

Description	Spare Part Number
AC adapter	338136-001
Logo Kits	
For use with HP Pavilion zt3000 notebooks	350125-001
For use with HP Compaq nx7000 notebooks	336995-001
For use with Compaq Presario X1000 notebooks	338135-001
Power cords	
For use with HP Pavilion zt3000 notebooks	

Asia Pacific	350055-371	Norway	350055-091
Australia	350055-011	People's	
Belgium	350055-181	Republic	
Denmark	350055-081	of China	350055-AA1
Europe	350055-021	Portugal	350055-131
France	350055-051	Saudi Arabia	350055-171
Germany	350055-041	Spain	350055-071
Greece	350055-151	Switzerland	350055-111
Hong Kong	350055-AC1	Taiwan	350055-AB1
Italy	350055-061	Thailand	350055-281
Korea	350055-AD1	United Kingdom	350055-031
Latin America	350055-161	United States	350055-001
The			
Netherlands	350055-331		

Table 3-6
Miscellaneous (not illustrated)
Spare Part Information *(Continued)*

Description		Spare Part Number
Power cords		
For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks		

Australia	246959-011	Japan	246959-291
Denmark	246959-081	Korea	246959-AD1
Europe/Middle		Switzerland	246959-AG1
East/Africa	246959-021	United Kingdom	246959-031
Italy	246959-061	United States	246959-001

Description	Spare Part Number
Screw Kit (includes the following screws; refer to Appendix C, "Screw Listing," for more information on screw specifications and usage.)	337012-001

- Phillips M2.5×15.0 screw
- Phillips M2.5×7.0 screw
- Phillips M2.5×5.0 screw
- Spring-loaded Phillips M2.0×9.0 screw
- Phillips M2.5×3.5 screw
- Phillips M2.5×3.0 screw
- Phillips M2.0×3.0 screw

4

Removal and Replacement Preliminaries

This chapter provides essential information for proper and safe removal and replacement service.

4.1 Tools Required

You will need the following tools to complete the removal and replacement procedures:

■ Magnetic screwdriver

■ Phillips P0 screwdriver

■ 5.0-mm socket for system board standoffs

■ Flat-bladed screwdriver

■ Tool kit (includes connector removal tool, loopback plugs, and case utility tool)

4.2 Service Considerations

The following sections include some of the considerations that you should keep in mind during disassembly and assembly procedures.

✎ As you remove each subassembly from the notebook, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

Plastic Parts

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

Cables and Connectors

⚠ **CAUTION:** When servicing the notebook, ensure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the notebook.

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Ensure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

4.3 Preventing Damage to Removable Drives

Removable drives are fragile components that must be handled with care. To prevent damage to the notebook, damage to a removable drive, or loss of information, observe the following precautions:

■ Before removing or inserting a hard drive, shut down the notebook. If you are unsure whether the notebook is off or in Hibernation, turn the notebook on, then shut it down.

■ Before removing a diskette drive or optical drive, ensure that a diskette or disc is not in the drive. Ensure that the optical drive tray is closed.

■ Before handling a drive, ensure that you are discharged of static electricity. While handling a drive, avoid touching the connector.

■ Handle drives on surfaces that have at least one inch of shock-proof foam.

■ Avoid dropping drives from any height onto any surface.

■ After removing a hard drive, CD-ROM drive, or a diskette drive, place it in a static-proof bag.

■ Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.

■ Avoid exposing a drive to temperature extremes or liquids.

■ If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package, "Fragile: Handle With Care."

4.4 Preventing Electrostatic Damage

Many electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, the discharge contains enough power to alter device parameters or melt silicon junctions.

A sudden discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Often the spark is neither felt nor heard, but damage occurs.

An electronic device exposed to electrostatic discharge might not be affected at all and can work perfectly throughout a normal cycle. Or the device might function normally for a while, then degrade in the internal layers, reducing its life expectancy.

4.5 Packaging and Transporting Precautions

Use the following grounding precautions when packaging and transporting equipment:

■ To avoid hand contact, transport products in static-safe containers, such as tubes, bags, or boxes.

■ Protect all electrostatic-sensitive parts and assemblies with conductive or approved containers or packaging.

■ Keep electrostatic-sensitive parts in their containers until the parts arrive at static-free workstations.

■ Place items on a grounded surface before removing items from their containers.

■ Always be properly grounded when touching a sensitive component or assembly.

■ Store reusable electrostatic-sensitive parts from assemblies in protective packaging or nonconductive foam.

■ Use transporters and conveyors made of antistatic belts and roller bushings. Ensure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

4.6 **Workstation Precautions**

Use the following grounding precautions at workstations:

■ Cover the workstation with approved static-shielding material (refer to Table 4-2).

■ Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.

■ Use conductive field service tools, such as cutters, screwdrivers, and vacuums.

■ When using fixtures that must directly contact dissipative surfaces, only use fixtures made of static-safe materials.

■ Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.

■ Handle electrostatic-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.

■ Avoid contact with pins, leads, or circuitry.

■ Turn off power and input signals before inserting or removing connectors or test equipment.

4.7 Grounding Equipment and Methods

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

■ When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm ±10% resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.

■ When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

Other grounding equipment recommended for use in preventing electrostatic damage includes:

■ Antistatic tape

■ Antistatic smocks, aprons, and sleeve protectors

■ Conductive bins and other assembly or soldering aids

■ Nonconductive foam

■ Conductive tabletop workstations with ground cords of one megohm resistance

■ Static-dissipative tables or floor mats with hard ties to the ground

■ Field service kits

■ Static awareness labels

■ Material-handling packages

■ Nonconductive plastic bags, tubes, or boxes

■ Metal tote boxes

■ Electrostatic voltage levels and protective materials

Table 4-1 shows how humidity affects the electrostatic voltage levels generated by different activities.

Table 4-1
Typical Electrostatic Voltage Levels

	Relative Humidity		
Event	**10%**	**40%**	**55%**
Walking across carpet	35,000 V	15,000 V	7,500 V
Walking across vinyl floor	12,000 V	5,000 V	3,000 V
Motions of bench worker	6,000 V	800 V	400 V
Removing DIPS from plastic tube	2,000 V	700 V	400 V
Removing DIPS from vinyl tray	11,500 V	4,000 V	2,000 V
Removing DIPS from Styrofoam	14,500 V	5,000 V	3,500 V
Removing bubble pack from PCB	26,500 V	20,000 V	7,000 V
Packing PCBs in foam-lined box	21,000 V	11,000 V	5,000 V

✎ A product can be degraded by as little as 700 V.

Table 4-2 lists the shielding protection provided by antistatic bags and floor mats.

Table 4-2
Static-Shielding Materials

Material	**Use**	**Voltage Protection Level**
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V

5

Removal and Replacement Procedures

This chapter provides removal and replacement procedures.

There are 50 Phillips screws, in nine different sizes, that must be removed, replaced, and/or loosened when servicing the notebook. Make special note of each screw size and location during removal and replacement.

Refer to Appendix C, "Screw Listing," for detailed information on screw sizes, locations, and usage.

5.1 **Serial Number**

Report the notebook serial number to HP when requesting information or ordering spare parts. The serial number is located on the bottom of the notebook.

Serial Number Location

5.2 Disassembly Sequence Chart

Use the following chart to determine the section number to be referenced when removing notebook components.

Disassembly Sequence Chart

Section	Description	# of Screws Removed
5.3	Preparing the notebook for disassembly	
	Battery pack	0
	Hard drive	2
	Hard drive cover and shield	4
5.4	Notebook feet	0
5.5	Memory expansion board	1
5.6	Mini PCI communications board	1
5.7	RTC battery	0
5.8	Optical drive	1
5.9	Keyboard	2
5.10	Switch cover	0
5.11	Speaker cover	4
5.12	Fan	1
5.13	Heat sink	4
5.14	Processor	0
5.15	Display assembly	7
5.16	Top cover	16
5.17	Bluetooth board	2
5.18	SD Card slot board and cable	2
5.19	VGA board and shield	2
5.20	Modem board and cable	0
5.21	System board	1

5.3 Preparing the Notebook for Disassembly

Before you begin any removal or installation procedures:

1. Save your work, exit all applications, and shut down the notebook. If you are not sure whether the notebook is off or in Hibernation, briefly press the power button. If your work returns to the screen, save your work, exit all applications, and then shut down the notebook.

2. Disconnect all external devices connected to the notebook.

3. Disconnect the power cord.

4. Remove the battery pack by following these steps:

Spare Part Number Information

Battery pack, 8-cell, 4.4-wH	336962-001

   a. Turn the notebook upside down, with the rear panel facing you.

b. Slide and hold ❶ the battery release latch to the right. The front edge of the battery pack releases from the notebook.

c. Lift the front edge of the battery pack up and swing it back ❷.
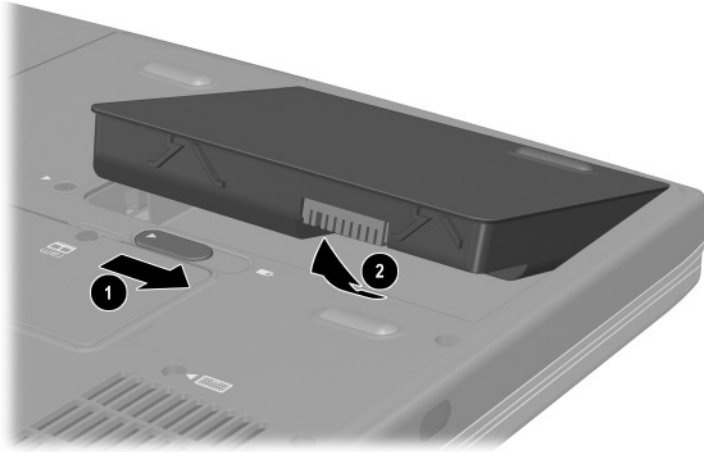
Removing the Battery Pack

d. Remove the battery pack.

Reverse the above procedure to install the battery pack.

Spare Part Number Information

Hard drives (hard drive cover, shield, and connector included with
  hard drive and in Miscellaneous Plastics Kits)

80-GB (5400-rpm)	350082-001
80-GB (4200-rpm)	336992-001
60-GB (5400-rpm)	336991-001
60-GB (4200-rpm)	336990-001
40-GB (4200-rpm)	336989-001
30-GB (4200-rpm)	350081-001

5. Remove the hard drive by following these steps:

   a. Turn the notebook upside down, with the front facing you.

   b. Remove the two PM2.5×9.5 screws ❶ that secure the hard drive to the notebook.

   c. Use the notch ❷ on the hard drive cover to lift the rear edge of the hard drive up and swing it forward ❸.
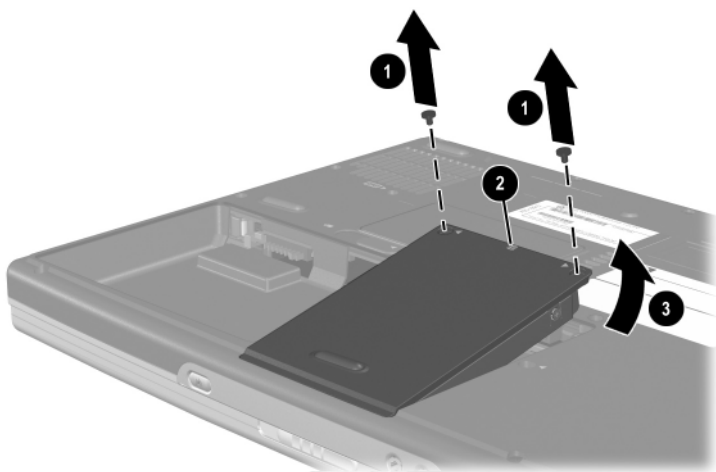
Removing the Hard Drive

   d. Remove the hard drive.

△ **CAUTION:** The hard drive cover should be removed only if it is damaged and must be replaced. Unnecessarily removing the cover can result in damage to the cover and hard drive and loss of information.

e. Remove the four PM2.5×3.5 screws ❶ that secure the hard drive to the hard drive cover and shield.

f. Remove the hard drive shield ❷ and connector ❸ from the hard drive.

g. Separate the hard drive from the hard drive cover ❹.
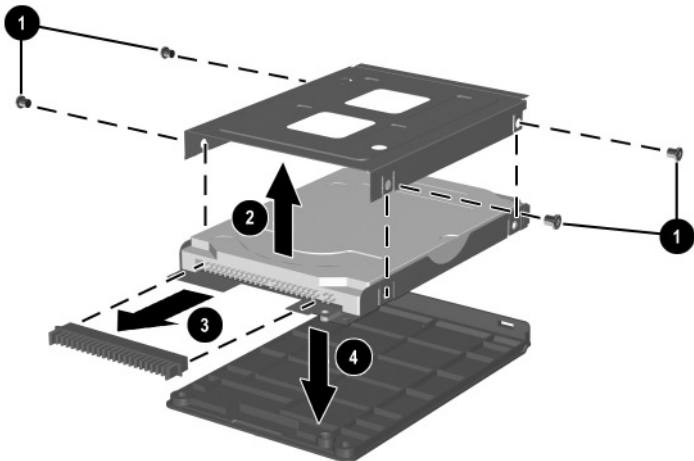
Removing the Hard Drive from the Hard Drive Cover

✎ The hard drive cover, shield, and connector are included with the hard drive and also in the Miscellaneous Plastics Kits, spare part number 350130-001 for HP Pavilion zt3000 models, spare part number 338133-001 for HP Compaq nx7000 models, and spare part number 337009-001 for Compaq Presario X1000 models.

Reverse the above procedure to install the hard drive.

5.4 Notebook Feet

The notebook feet are adhesive-backed rubber pads, and are included in the Miscellaneous Plastics Kits, spare part number 350130-001 for HP Pavilion zt3000 models, spare part number 338133-001 for HP Compaq nx7000 models, and spare part number 337009-001 for Compaq Presario X1000 models. The notebook feet attach to the base enclosure as indicated in the following illustration.
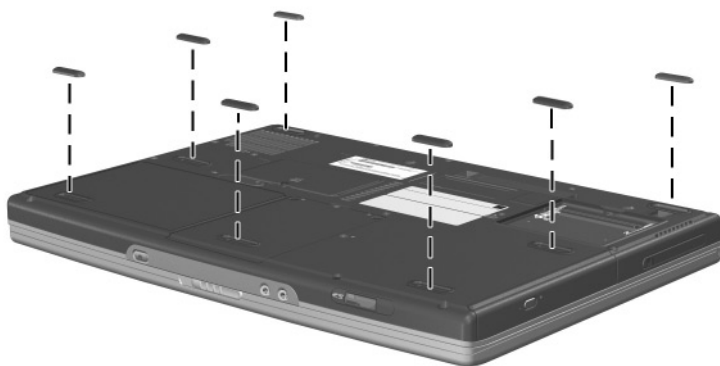
Replacing the Notebook Feet

5.5 Memory Expansion Board

Spare Part Number Information

1024-MB DDR memory expansion board	336909-001
512-MB DDR memory expansion board	336998-001
256-MB DDR memory expansion board	336997-001
128-MB DDR memory expansion board	336996-001

1. Prepare the notebook for disassembly (Section 5.3).

2. Turn the notebook upside down, with the front facing you.

3. Loosen the PM2.5×5.0 screw ❶ that secures the memory expansion compartment cover to the notebook.

4. Lift the front edge of the cover up ❷ and swing it back.
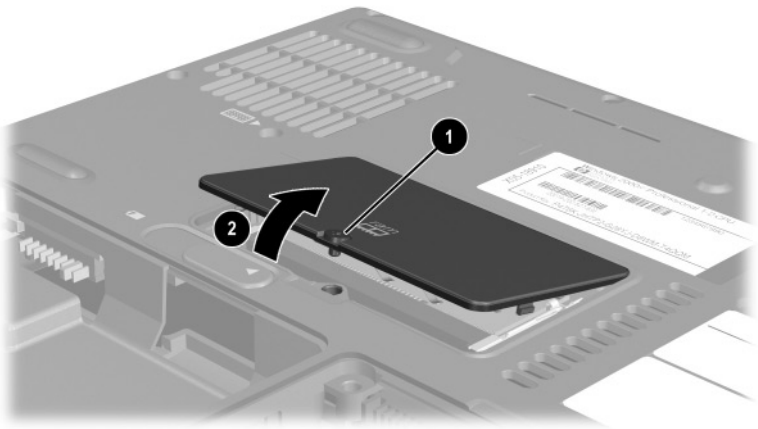
Removing the Memory Expansion Compartment Cover

5. Remove the cover.

✎ The memory expansion compartment cover is included in the Miscellaneous Doors/Covers Kit, spare part number 336984-001.

6. Spread the retaining tabs ❶ that secure the memory expansion board to the socket. The board rises up at a 45-degree angle.

7. Pull the board away from the socket at a 45-degree angle ❷.
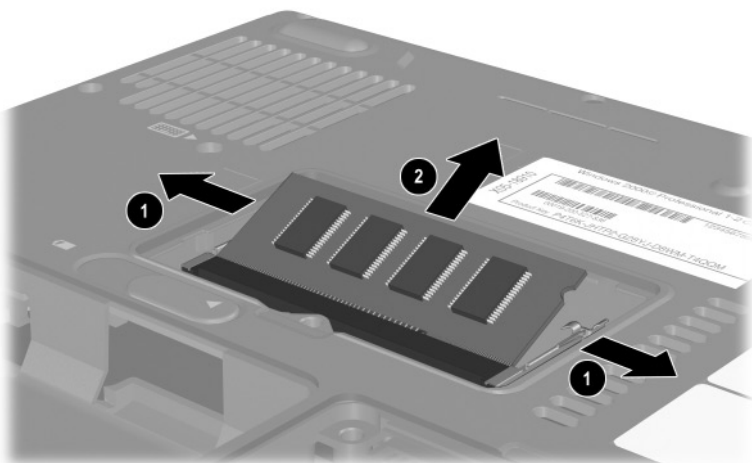
Removing the Memory Expansion Board

Reverse the above procedure to install a memory expansion board.

5.6 **Mini PCI Communications Board**

Spare Part Number Information

Mini PCI 802.11b wireless LAN (ROW)	336976-001
Mini PCI 802.11b wireless LAN (MOW)	336977-001
Mini PCI 802.11g wireless LAN	350083-001

1. Prepare the notebook for disassembly (Section 5.3).

2. Turn the notebook upside down, with the front facing you.

3. Loosen the PM2.5×5.0 screw ❶ that secures the Mini PCI compartment cover to the notebook.

4. Lift the rear edge of the cover up ❷ and swing it forward.
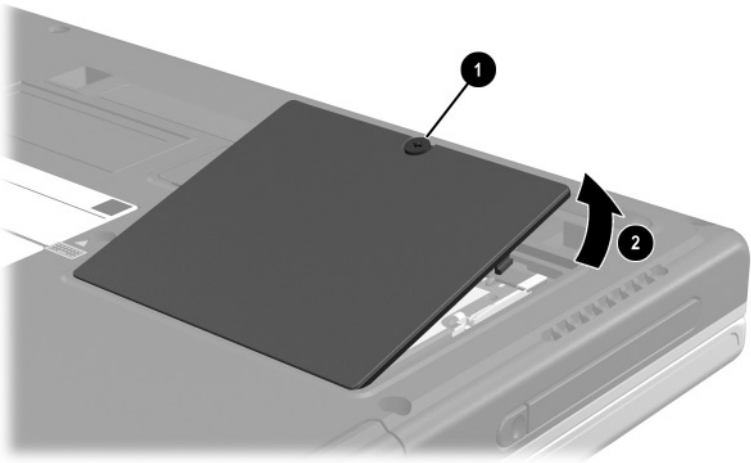
Removing the Mini PCI Compartment Cover

5. Remove the cover.

✎ The Mini PCI compartment cover is included in the Miscellaneous Doors/Covers Kit, spare part number 336984-001.

6. Disconnect the two antenna cables from the terminals on the Mini PCI communications board ❶. Note that the longer of the two cables should be connected to the left antenna terminal (marked "AUX") and the shorter cable should be connected to the right terminal (marked "MAIN").

7. Spread the retaining tabs ❷ that secure the memory expansion board to the socket. The board rises up at a 45-degree angle.

8. Pull the board away from the socket at a 45-degree angle ❸.
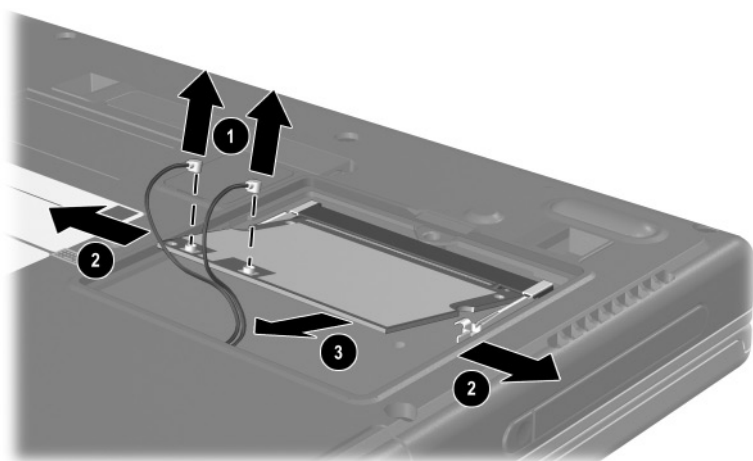
Removing the Mini PCI Communications Board

Reverse the above procedure to install a Mini PCI communications board.

5.7 **RTC Battery**

✎ The RTC battery and RTC battery cover are included in the Miscellaneous Doors/Covers Kit, spare part number 336984-001.

1. Prepare the notebook for disassembly (Section 5.3).

2. Turn the notebook upside down, with the front facing you.

3. Insert a flat-bladed tool into the notch ❶ on the front edge of the RTC battery cover and separate the front edge of the cover from the notebook.

4. Remove the RTC battery from the socket on the system board ❷.
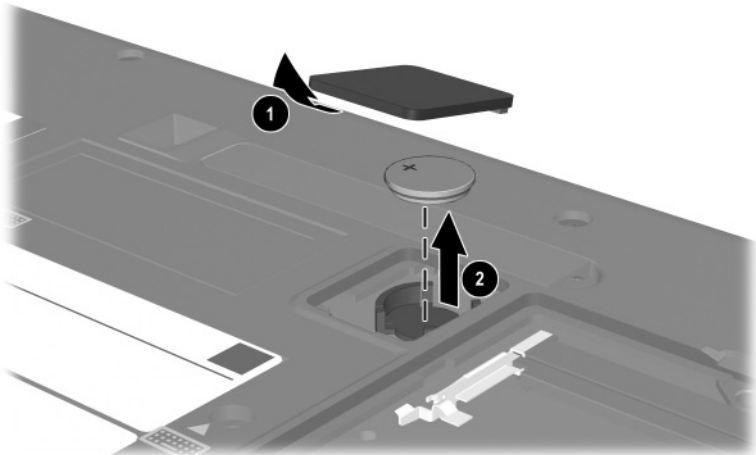
Removing the RTC battery

Reverse the above procedure to install an RTC battery.

5.8 Optical Drive

Spare Part Number Information

24X Max DVD-ROM/CD-RW combination drive	336987-001
8X Max DVD-ROM drive	336986-001
24X Max CD-ROM drive	336985-001

1. Prepare the notebook for disassembly (Section 5.3).

2. Turn the notebook upside down, with the front facing you.

3. Remove the PM2.5×9.5 screw ❶ that secures the optical drive to the notebook.

4. Insert a slender tool into the slot in the hard drive bay and push to the right to disengage the optical drive from the notebook ❷.
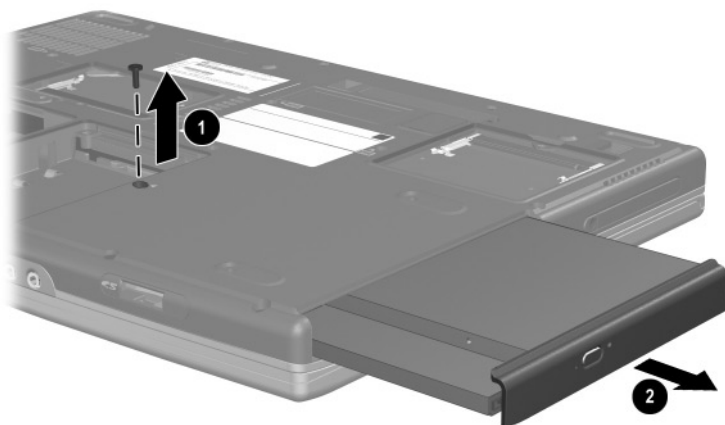
Removing the Optical Drive

5. Remove the optical drive.

Reverse the above procedure to install an optical drive.

5.9 **Keyboard**

Spare Part Number Information

Asia Pacific	337016-371	The Netherlands	337016-331
Australia	337016-011	Norway	337016-091
Belgium	337016-181	People's Republic	
Denmark	337016-081	of China	337016-AA1
France	337016-051	Portugal	337016-131
Germany	337016-041	Saudi Arabia	337016-171
Greece	337016-151	Spain	337016-071
Hong Kong	337016-AC1	Switzerland	337016-111
International	337016-B31	Taiwan	337016-AB1
Italy	337016-061	Thailand	337016-281
Korea	337016-AD1	United Kingdom	337016-031
Latin America	337016-161	United States	337016-001

1. Prepare the notebook for disassembly (Section 5.3).

2. Turn the notebook upside down, with the front facing you.

3. Remove the two PM2.5×15.0 screws that secure the keyboard to the base enclosure.
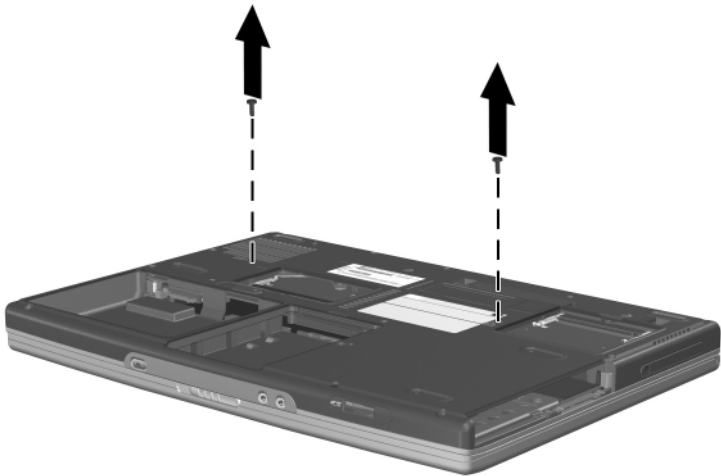
Removing the Keyboard Screws

4. Turn the notebook right-side up with the front facing you.

5. Open the notebook.

6. Slide the four notches on the top edge of the keyboard toward you.
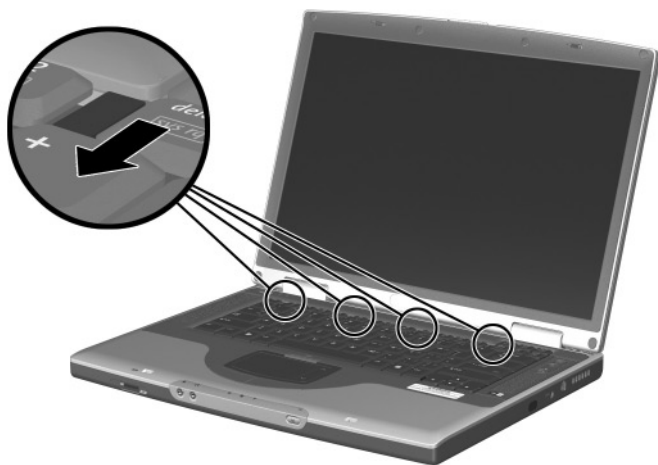
Releasing the Keyboard

7. Lift the rear edge of the keyboard, swing it up and forward ❶, and rest it on the top cover.

8. Release the ZIF connector ❷ to which the keyboard cable is attached and disconnect the keyboard cable ❸ from the system board.
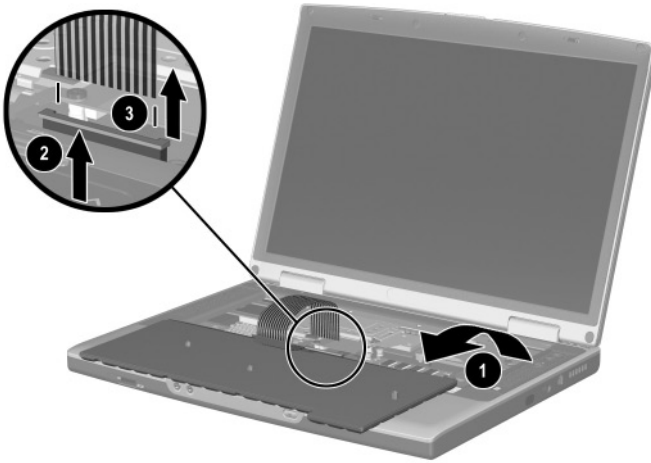
Disconnecting the Keyboard Cable

9. Remove the keyboard.

Reverse the above procedure to install the keyboard.

After the keyboard is removed, the internal memory expansion board connector is accessible. Refer to the "Memory Expansion Board" section for instructions on removing the internal memory expansion board.

5.10 Switch Cover

✎ The switch cover is included in the Miscellaneous Plastics Kits, spare part number 350130-001 for HP Pavilion zt3000 models, spare part number 338133-001 for HP Compaq nx7000 models, and spare part number 337009-001 for Compaq Presario X1000 models.

1. Prepare the notebook for disassembly (Section 5.3).
2. Remove the keyboard (Section 5.9).
3. Insert a flat-bladed tool under the outside edges of the hinge cover areas and lift up to disengage the left and right sides of the cover from the notebook.
4. Remove the switch cover.
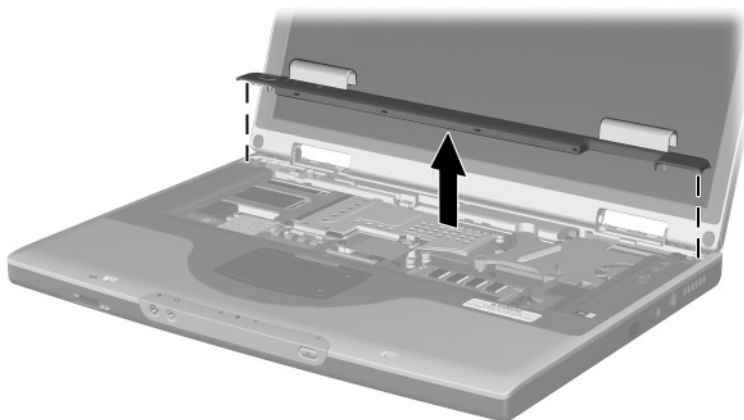
Removing the Switch Cover

Reverse the above procedure to install the switch cover.

5.11 Speaker Cover

Spare Part Number Information

Speaker cover with cable

For use with HP Pavilion zt3000 notebooks	350122-001
For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks	336973-001

The speaker cover cable is also included in the Miscellaneous Cable Kit, spare part number 336973-001.

1. Prepare the notebook for disassembly (Section 5.3).

2. Remove the keyboard (Section 5.9).

3. Remove the switch cover (Section 5.10).

4. Disconnect the audio cable ❶ from the system board.

5. Remove the three PM2.5×5.0 screws ❷ and the PM2.5×3.0 screw ❸ that secure the speaker cover to the notebook.
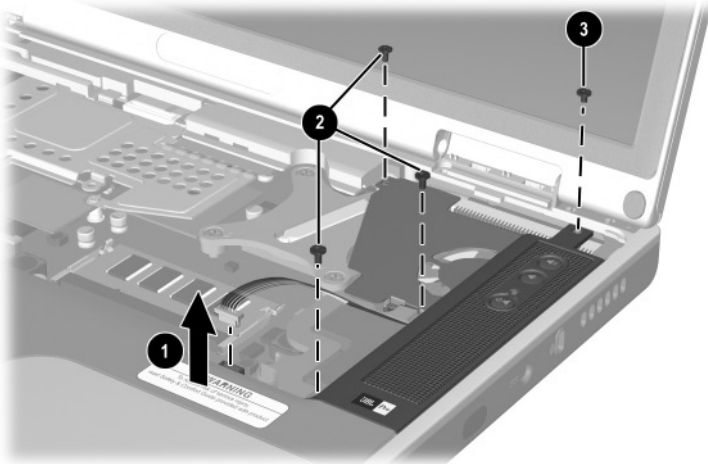
Removing the Speaker Cover Screws

6. Lift the left side of the speaker cover shield and swing it up and slightly to the right ❶.

7. Slide the speaker cover back ❷ to disengage it from the notebook.

8. Remove the speaker cover.
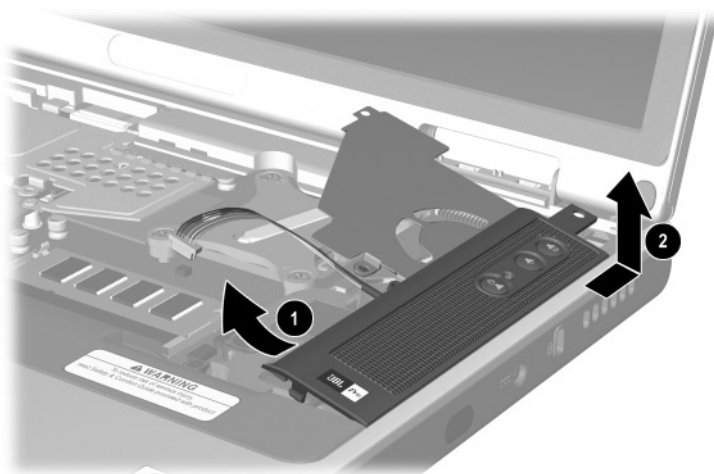
Removing the Speaker Cover

Reverse the above procedure to install the speaker cover.

5.12 Fan

Spare Part Number Information

Fan   336993-001

The fan is also included with the heat sink, spare part number 337000-001.

1. Prepare the notebook for disassembly (Section 5.3).

2. Remove the keyboard (Section 5.9).

3. Remove the switch cover (Section 5.10).

4. Remove the speaker cover (Section 5.11).

5. Disconnect the fan cable ❶ from the system board.

6. Remove the PM2.5×5.0 screw ❷ that secures the fan to the base enclosure.

7. Remove the fan ❸.
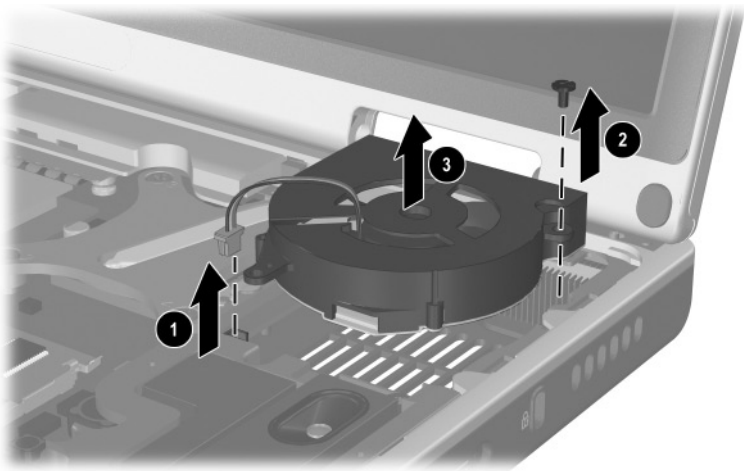
Removing the Fan

Reverse the above procedure to install the fan.

5.13 Heat Sink

Spare Part Number Information

Heat sink with fan	337000-001
Thermal pad	337001-001

1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:

   ❏ Keyboard (Section 5.9)

   ❏ Switch cover (Section 5.10)

   ❏ Speaker cover (Section 5.11)

   ❏ Fan (Section 5.12)

2. Remove the four PM2.0×9.0 spring-loaded shoulder screws ❶ that secure the heat sink to the notebook.

3. Lift the front edge of the heat sink ❷ and slide the heat sink out of the notebook at an angle ❸.
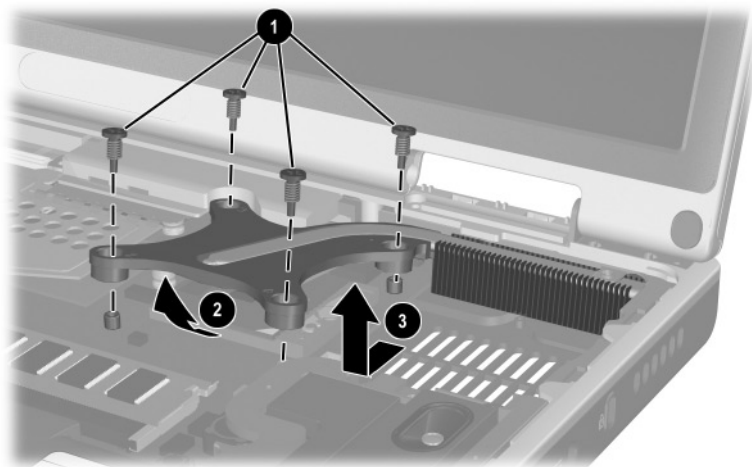
Removing the Heat Sink

✎ Carefully clean any thermal grease residue from the heat sink ❶ and processor surfaces ❷ each time you remove the heat sink. Apply new thermal grease to both surfaces.
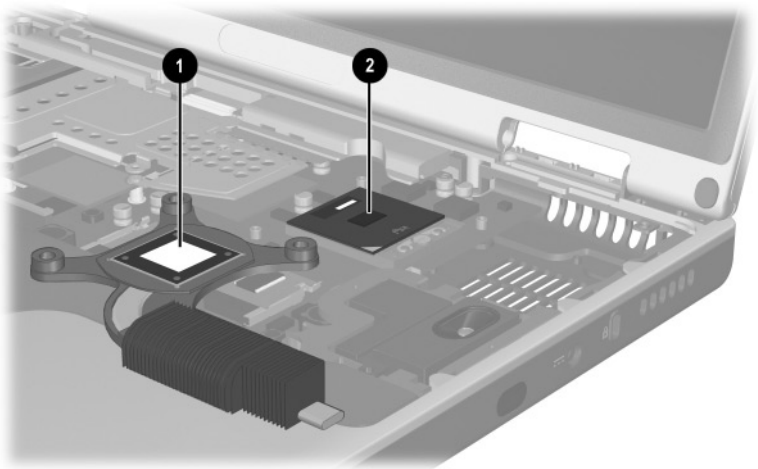
Removing the Thermal Grease From the Heat Sink and Processor

Reverse the above procedure to install the heat sink.

5.14 Processor

Spare Part Number Information

Mobile Intel Pentium 4 Processor-M, 1.7-GHz	345566-001
Mobile Intel Pentium 4 Processor-M, 1.6-GHz	337011-001
Mobile Intel Pentium 4 Processor-M, 1.5-GHz	337023-001
Mobile Intel Pentium 4 Processor-M, 1.4-GHz	337024-001
Mobile Intel Pentium 4 Processor-M, 1.3-GHz	337010-001

1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:

   ❏ Keyboard (Section 5.9)

   ❏ Switch cover (Section 5.10)

   ❏ Speaker cover (Section 5.11)

   ❏ Fan (Section 5.12)

   ❏ Heat sink (Section 5.13)

2. Use a flat-bladed tool to turn the processor locking screw ❶ one-quarter turn counterclockwise.

3. Lift the processor straight up ❷ and remove it.

✎ Note that the gold triangle ❸ should be in the lower right corner when installing the processor.
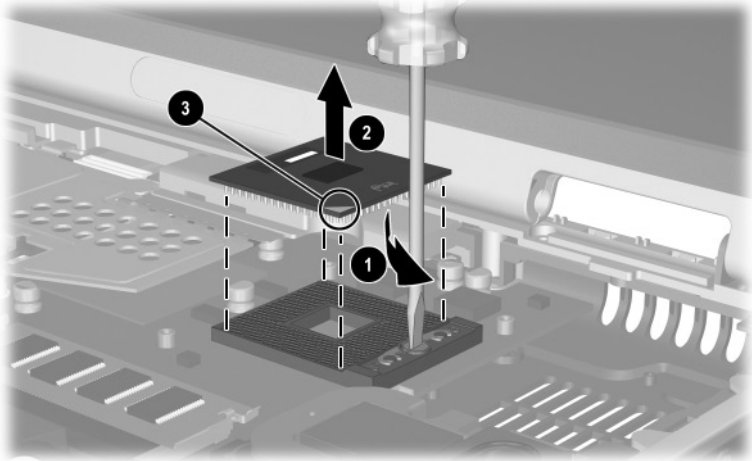
Removing the Processor

Reverse the above procedure to install the processor.

5.15 Display Assembly

Spare Part Number Information

With carbonite and platinum blue finish for use with HP Pavilion zt3000 notebooks	
15.4-inch, WUXGA	350084-001
15.4-inch, WSXGA+	350127-001
15.4-inch, WXGA	350126-001
With carbon finish for use with HP Compaq nx7000 notebooks	
15.4-inch, WUXGA	337006-001
15.4-inch, WSXGA+	337003-001
15.4-inch, WXGA	337008-001
With silver finish for use with Compaq Presario X1000 notebooks	
15.4-inch, WUXGA	337005-001
15.4-inch, WSXGA+	337004-001
15.4-inch, WXGA	337007-001
Display inverter (includes four display rubber screw covers)	336994-001

1. Prepare the notebook for disassembly (Section 5.3).

2. Remove the keyboard (Section 5.9).

3. Remove the switch cover (Section 5.10).

4. Remove the PM2.5×15.0 screw ❶ that secures the display cable to the base enclosure.

5. Disconnect the display video cable ❷ from the system board.
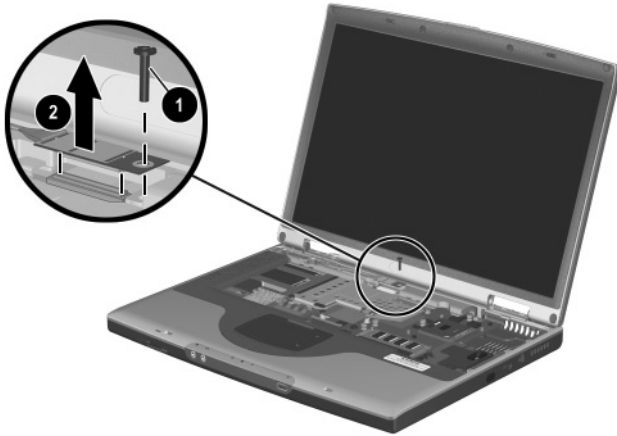
Disconnecting the Display Cable

6. Close the notebook and turn the notebook upside down, with the rear panel facing you.

7. Remove the following screws:

❏ Two PM2.5×9.5 screws ❶ that secure the display assembly to the base enclosure through the bottom of hte top cover

❏ Three PM2.5×7.0 screws ❷ that secure the display assembly to the base enclosure through the rear panel

❏ One PM2.5×5.0 screw ❸ that secures the display assembly to the base enclosure through the rear panel
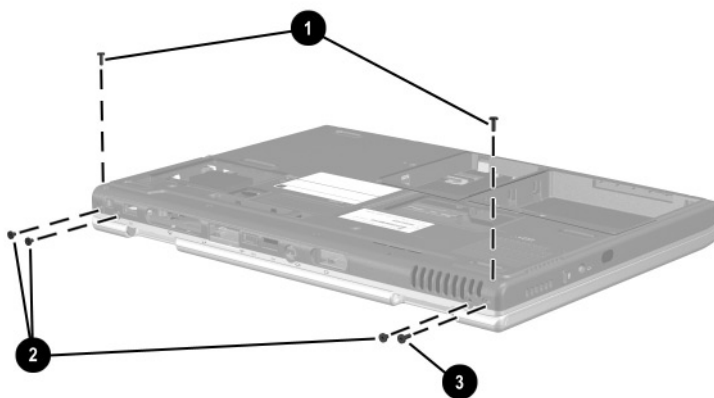
Removing the Display Screws

8. Turn the notebook right-side up with the front facing you.

9. Open the display to the fully upright position.

10. Lift the display assembly straight up and remove it.

Removing the Display Assembly

Reverse the above procedure to install the display assembly.

5.16 Top Cover

Spare Part Number Information

Top cover (includes TouchPad and TouchPad shield)

For use with HP Pavilion zt3000 notebooks	350123-001
For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks	336983-001

✎ When replacing the top cover, determine if a Bluetooth board is installed in the defective top cover. If a board is installed, remove it from the defective top cover and install it in the replacement top cover. Refer to Section 5.17, "Bluetooth Board," for instructions on removing and installing a Bluetooth board.

1. Prepare the notebook for disassembly (Section 5.3).

2. Disconnect the wireless antenna cables from the Mini PCI communications board (Section 5.6).

3. Remove the following components:

   ❏ Optical drive (Section 5.8)

   ❏ Keyboard (Section 5.9)

   ❏ Switch cover (Section 5.10)

   ❏ Speaker cover (Section 5.11)

   ❏ Display assembly (Section 5.15)

4. Turn the notebook upside down, with the front facing you.

5. Remove the following screws:

   ❏ Three PM2.5×9.5 screws ❶ along the front edge of the notebook

   ❏ Two PM2.5×5.0 screws ❷ in the hard drive bay

   ❏ Six PM2.5×15.0 screws ❸

   ❏ One PM2.5×9.5 screw ❹ behind the hard drive bay
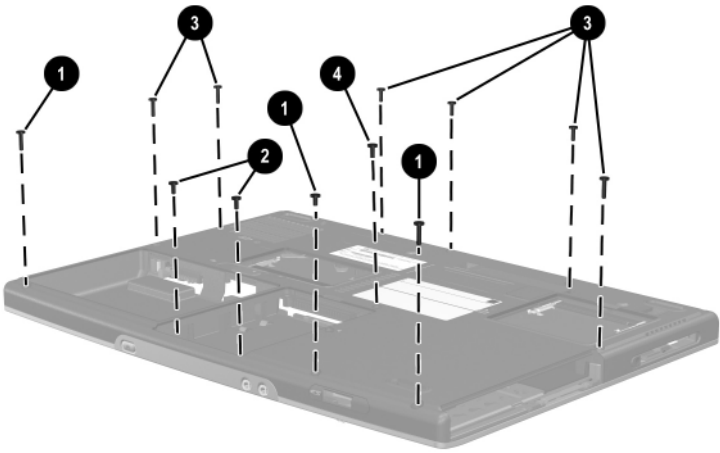
Removing the Top Cover Screws

6. Turn the notebook right-side up with the rear panel facing you.

7. Release the ZIF connector ❶ to which the TouchPad cable is attached and disconnect the TouchPad cable ❷ from the system board.

8. Route the two antenna cables ❸ out of the hole in the system board.
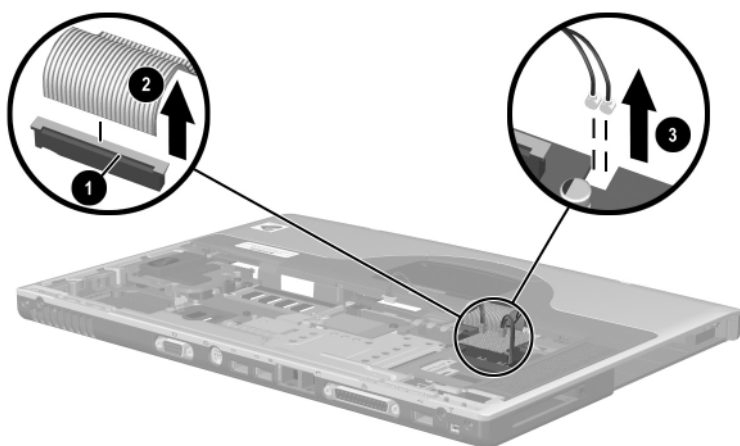
Disconnecting the TouchPad Cable and Routing the Wireless Antenna Cables

9. If connected, disconnect the Bluetooth board cable ❶ from the system board.

10. Disconnect the left ❷ and right speaker cables ❸ from the system board.
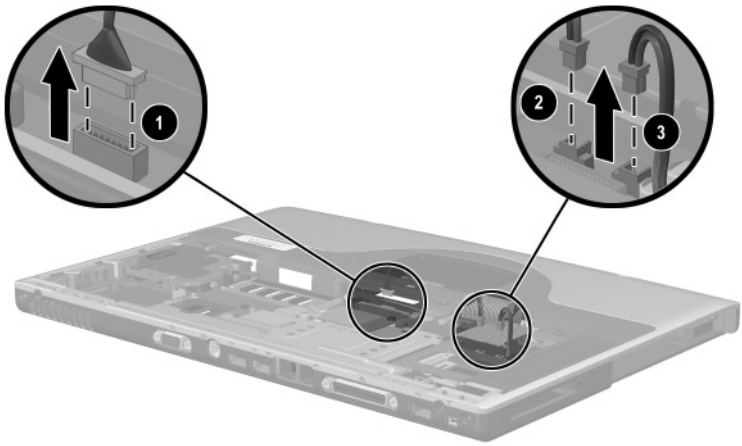
Disconnecting the Bluetooth Wireless Module and Speaker Cables

11. Position the notebook so the front faces forward.

12. Remove the following screws:

   ❏ Two PM2.5×7.0 screws ❶ that secure the top cover to the base enclosure

   ❏ One PM2.0×3.0 screw ❷ that secures the top cover and modem to the base enclosure

   ❏ One PM2.5×5.0 screw ❸ that secures the top cover to the base enclosure above the USB connector
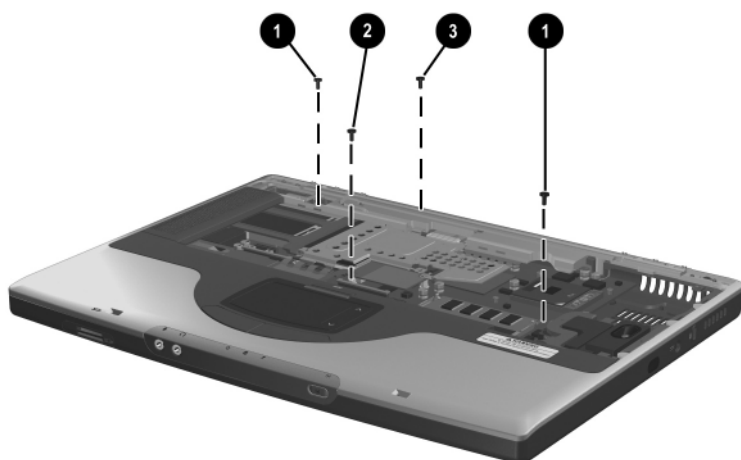
Removing the Top Cover Screws

13. Lift the back edge of the top cover ❶ and swing it forward to disengage it from the base enclosure.

14. Remove the top cover ❷.
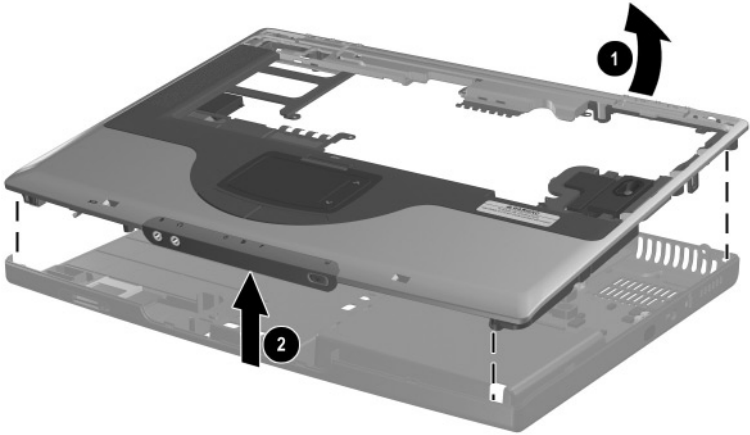
Removing the Top Cover

Reverse the above procedure to install the top cover.

5.17 Bluetooth Board

Spare Part Number Information

Bluetooth wireless communications board	338134-01

1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:

   ❏ Mini PCI communications board (Section 5.6)

   ❏ Optical drive (Section 5.8)

   ❏ Keyboard (Section 5.9)

   ❏ Switch cover (Section 5.10)

   ❏ Speaker cover (Section 5.11)

   ❏ Display assembly (Section 5.15)

   ❏ Top cover (Section 5.16)

2. Turn the top cover right-side up with the TouchPad facing you.

3. Disconnect the Bluetooth board cable ❶ from the Bluetooth board.

✎ The Bluetooth board cable is included in the Miscellaneous Cable Kit, spare part number 336973-001.

4. Remove the two PM1.5×3.0 screws ❷ that secure the Bluetooth board to the top cover.

5. Slide the Bluetooth board forward ❸, then lift it up ❹ and remove it from the top cover.
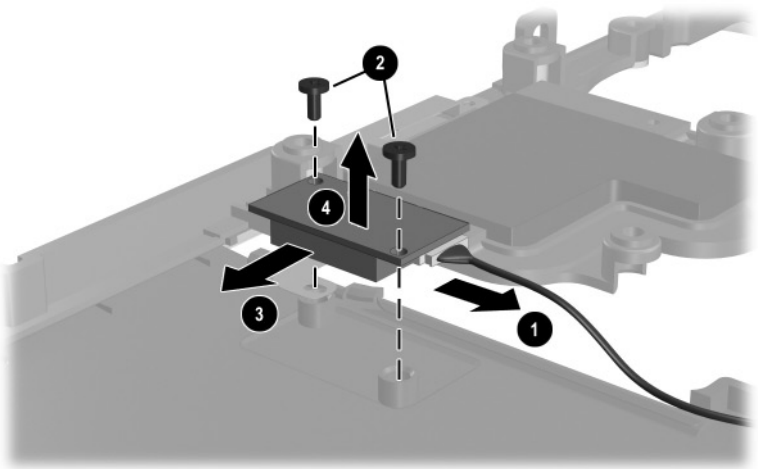
Removing the Bluetooth Board

Reverse the above procedure to install the Bluetooth board.

5.18 SD Card Slot Board and Cable

Spare Part Number Information

SD Card slot board with cable   336963-001

The SD Card slot board cable is also included in the Miscellaneous Cable Kit,
  spare part number 336973-001.

SD

1. Prepare the notebook for disassembly (Section 5.3) and
   remove the following components:

   ❏ Mini PCI communications board (Section 5.6)

   ❏ Optical drive (Section 5.8)

   ❏ Keyboard (Section 5.9)

   ❏ Switch cover (Section 5.10)

   ❏ Speaker cover (Section 5.11)

   ❏ Display assembly (Section 5.15)

   ❏ Top cover (Section 5.16)

2. Disconnect the SD Card slot board cable ❶ from the system board.

3. Remove the PM2.5×5.0 screw ❷ that secures the SD Card slot board to the notebook.

4. Remove the PM2.5×5.0 screw ❸ that secures the SD Card slot board cable ground loop to the notebook.

5. Remove the SD Card slot board and cable.
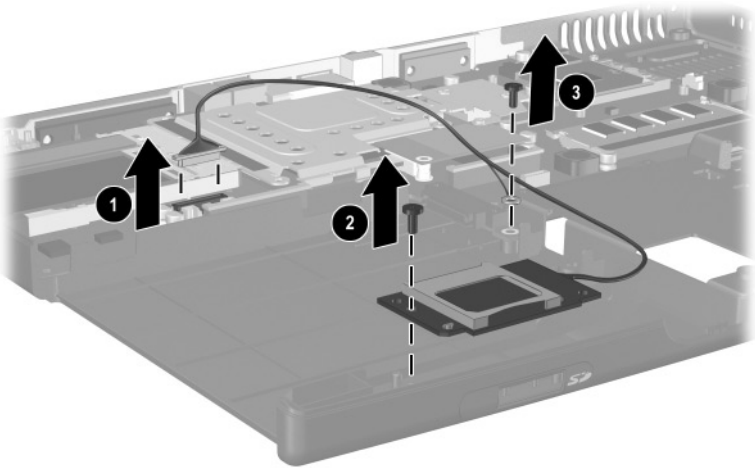
Removing the SD Card Slot Board and Cable

Reverse the above procedure to install the SD Card slot board and cable.

5.19 VGA Board and Shield

Spare Part Number Information

VGA boards (include thermal pads)

For use with HP Pavilion zt3000 notebooks
ATI MOBILITY RADEON 9200 with 64-MB video memory	350129-001
ATI MOBILITY RADEON 9200 with 32-MB video memory	350128-001

For use with HP Compaq nx7000 and
Compaq Presario X1000 notebooks
ATI MOBILITY RADEON 9200 with 64 -MB video memory	336970-001
ATI MOBILITY RADEON 9200 with 32-MB video memory	336969-001
ATI MOBILITY RADEON 7500c with 32-MB video memory	336968-001

VGA board shield (includes thermal pads)	337017-001

1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:

   ❏ Mini PCI communications board (Section 5.6)

   ❏ Optical drive (Section 5.8)

   ❏ Keyboard (Section 5.9)

   ❏ Switch cover (Section 5.10)

   ❏ Speaker cover (Section 5.11)

   ❏ Display assembly (Section 5.12)

   ❏ Top cover (Section 5.16)

2. Remove the PM2.5×15.0 ❶ and PM2.0×3.0 ❷ screws that secure the VGA board shield to the base enclosure.

3. Lift the upper left corner of the VGA board ❸ to disconnect it from the system board.

4. Remove the VGA board and shield ❹.

5. Disengage the shield clips ❺ to remove the VGA board from the shield.
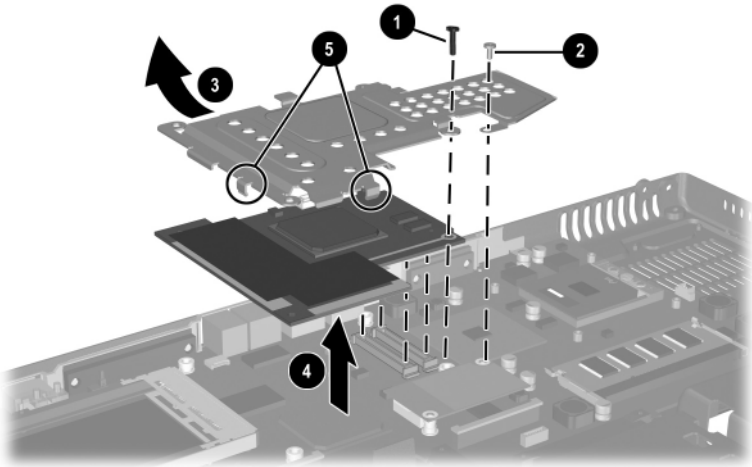
Removing the VGA Board and Shield

6. The VGA shield thermal pad ❶ and VGA board thermal pad ❷ assist in cooling the notebook. Inspect these pads and replace if necessary each time the shield is removed.
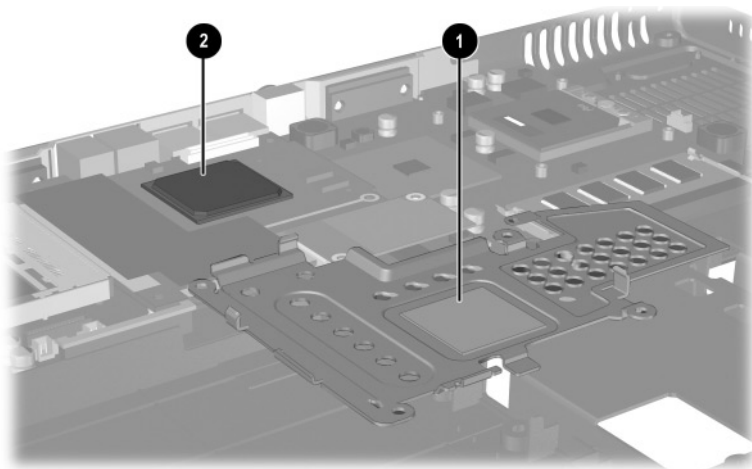
Replacing the Thermal Pads on the VGA Board and Shield

Reverse the above procedure to install the VGA board and shield.

5.20 Modem and Cable

Spare Part Number Information

Modem board with cable	336999-001

The modem board cable is also included in the Miscellaneous Cable Kit, spare part number 3361973-001.

1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:

   ❏ Mini PCI communications board (Section 5.6)

   ❏ Optical drive (Section 5.8)

   ❏ Keyboard (Section 5.9)

   ❏ Switch cover (Section 5.10)

❏ Speaker cover (Section 5.11)

❏ Display assembly (Section 5.15)

❏ Top cover (Section 5.16)

❏ VGA board and shield (Section 5.19)

2. Disconnect the modem cable ❶ from the system board.

3. Lift the left side of the modem board ❷ to disconnect it from the system board.

4. Remove the modem board.
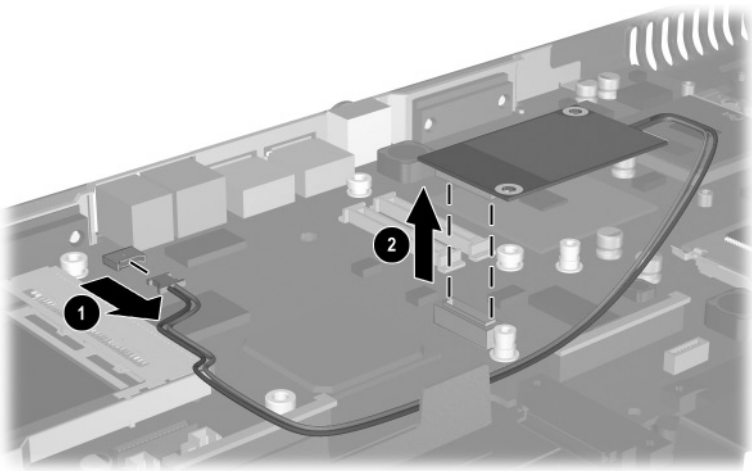
Removing the Modem Board and Cable

Reverse the above procedure to install the modem and cable.

5.21 System Board

Spare Part Number Information

System board (includes thermal pads)	336964-001
PC Card assembly (removal not documented)	337014-001

✎ When replacing the system board, ensure that the following components are removed from the defective system board and installed on the replacement system board:

■ Memory expansion boards (Section 5.5)

■ Mini PCI communications board (Section 5.6)

■ RTC battery (Section 5.7)

■ Processor (Section 5.14)

■ VGA board and shield (Section 5.19)

■ Modem and modem cable (Section 5.20)

1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:

   ❏ Optical drive (Section 5.8)

   ❏ Keyboard (Section 5.9)

   ❏ Switch cover (Section 5.10)

   ❏ Speaker cover (Section 5.11)

   ❏ Display assembly (Section 5.12)

   ❏ Top cover (Section 5.16)

2. Disconnect the SD Card slot board cable ❶ from the system board.

3. Remove the PM2.5×5.0 screw ❷ that secures the SD Card slot board cable ground loop to the base enclosure and the PM2.5×5.0 screw ❸ that secures the system board to the base enclosure.
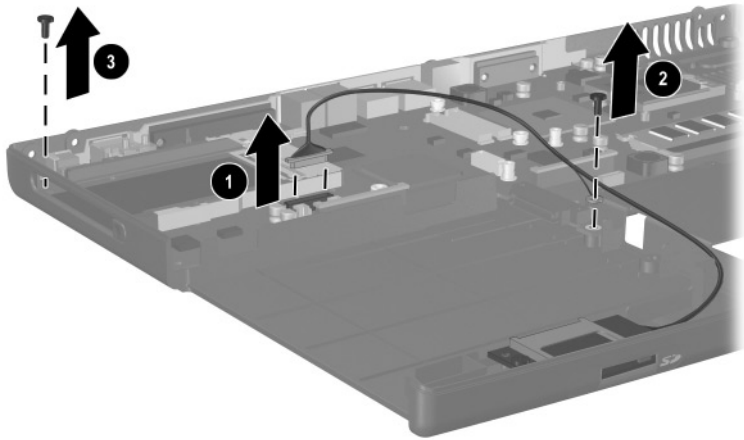
Removing the System Board Screws

4. Lift the right side of the system board approximately 1 inch ❶. If necessary, flex the back edge of the base enclosure out so that the parallel ❷ and serial connectors ❸ clear the base enclosure.

5. Slide the system board to the right at an angle ❹.

6. Remove the system board.
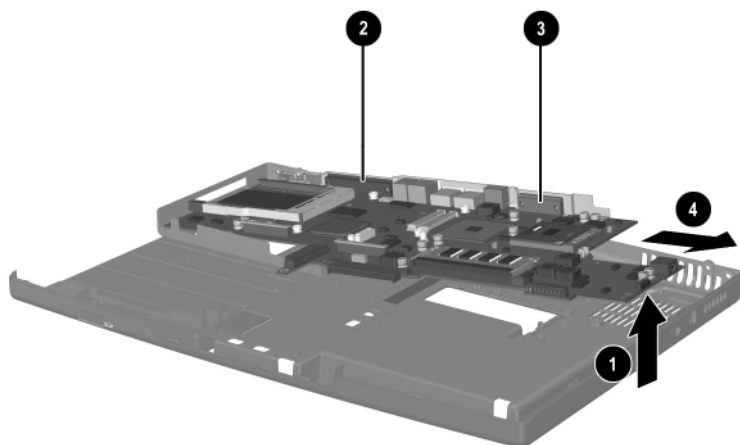
Removing the System Board

Reverse the above procedure to install the system board.

6

Specifications

This chapter provides physical and performance specifications.

Table 6-1
Notebook

Dimensions		
Height	3.45 cm	1.4 in
Width	25.40 cm	10.0 in
Depth	35.56 cm	14.0 in
Weight (varies by configuration)		
	2.95 kg	6.5 lbs
Stand-alone power requirements		
Nominal operating voltage	14.4 VDC	
Average operating power	15.8 W	
Peak operating power	38.0 W	
Power in Standby mode	< 800 mW	
Power in Hibernation mode	< 100 mW	
Temperature		
Operating (not writing optical)	0°C to 35°C	32°F to 95°F
Operating (writing optical)	5°C to 35°C	41°F to 95°F
Nonoperating	-20°C to 60°C	-4°F to 140°F

Table 6-1
Notebook *(Continued)*

Relative humidity (noncondensing)		
Operating	10% to 90%	
Nonoperating	5% to 95%, 38.7°C (101.6°F) maximum wet bulb temperature	
Altitude (unpressurized)		
Operating (14.7 to 10.1 psia)	-15.24 to 3,048 m	-50 to 10,000 ft
Nonoperating (14.7 to 4.4 psia)	-15.24 to 12,192 m	-50 to 40,000 ft
Shock		
Operating	10 g, 11 ms, half-sine	
Nonoperating	175 g, 2 ms, half-sine	

✎ Applicable product safety standards specify thermal limits for plastic surfaces. The notebook operates well within this range of temperatures.

Table 6-2
15.4-inch, Wide UXGA, TFT Display

Dimensions		
Height	20.7 cm	8.1 in
Width	33.1 cm	13.0 in
Diagonal	39.1 cm	15.4 in
Number of colors	up to 16.8 million	
Contrast ratio	300:1	
Brightness	170 nits typical	
Pixel resolution		
Pitch	0.173 × 0.173 mm	
Format	1920 × 1200	
Configuration	RGB vertical stripe	
Backlight	Edge lit	
Character display	80 × 25	
Viewing angle	+/- 55° horizontal, +/- 45° vertical typical	

Table 6-3
15.4-inch, Wide SXGA+, TFT Display

Dimensions		
Height	20.7 cm	8.1 in
Width	33.1 cm	13.0 in
Diagonal	39.1 cm	15.4 in
Number of colors	up to 16.8 million	
Contrast ratio	200:1	
Brightness	180 nits typical	
Pixel resolution		
Pitch	0.197 × 0.197 mm	
Format	1680 × 1050	
Configuration	RGB vertical stripe	
Backlight	Edge lit	
Character display	80 × 25	
Viewing angle	+/- 65° horizontal, +/- 50° vertical typical	

Table 6-4
15.4-inch, Wide XGA+, TFT Display

Dimensions		
Height	20.7 cm	8.1 in
Width	33.1 cm	13.0 in
Diagonal	39.1 cm	15.4 in
Number of colors	up to 16.8 million	
Contrast ratio	200:1	
Brightness	180 nits typical	
Pixel resolution		
Pitch	0.259 × 0.259 mm	
Format	1280 × 800	
Configuration	RGB vertical stripe	
Backlight	Edge lit	
Character display	80 × 25	
Viewing angle	+/- 65° horizontal, +/- 50° vertical typical	

Table 6-5
Hard Drives

	80-GB	60-GB (5400-rpm)	60-GB (4200-rpm)	40-GB
User capacity per drive[1]	80-GB	60-GB	40-GB	30-GB
Dimensions				
Height	9.5 mm	9.5 mm	9.5 mm	9.5 mm
Width	70 mm	70 mm	70 mm	70 mm
Weight	99 g	102 g	99 g	99 g
Interface type	ATA-5	ATA-5	ATA-5	ATA-5
Transfer rate				
Synchronous (maximum)	100 MB/ sec	100 MB/ sec	100 MB/ sec	100 MB/ sec
Security	ATA security	ATA security	ATA security	ATA security
Seek times (typical read, including setting)				
Single track	3 ms	3 ms	3 ms	3 ms
Average	13 ms	13 ms	13 ms	13 ms
Maximum	24 ms	24 ms	24 ms	24 ms
Logical blocks[2]	156,301,488	117,210,240	78,140,160	58,605,120
Disk rotational speed	4200 rpm	5400 rpm	4200 rpm	4200 rpm
Operating temperature	5°C to 55°C (41°F to 131°F)	5°C to 55°C (41°F to 131°F)	5°C to 55°C (41°F to 131°F)	5°C to 55°C (41°F to 131°F)

[1]1 GB = 1,073,741,824 bytes.

[2]Actual drive specifications may differ slightly.

Certain restrictions and exclusions apply. Consult the HP Customer Support Center for details.

Table 6-6
External AC Adapter

Weight	.304 kg	0.67 lb
Power supply		
Rated input voltage	100 to 240 VAC RMS	
Rated input current	1.7 A RMS	
Rated frequency	47 to 63 Hz	

Table 6-7
8-cell, Primary Li-Ion Battery Pack

Dimensions		
Height	13.4 cm	5.25 in
Width	9.2 cm	3.63 in
Depth	1.9 cm	.75 in
Weight	.43 kg	.96 lb
Energy		
Voltage	14.8 V	
Amp-hour capacity	4.4 aH	
Watt-hour capacity	64 wH	
Temperature		
Operating	0°C to 60°C	32°F to 140°F
Nonoperating	-20°C to 60°C	-4°F to 104°F
Recharge time		
System in off mode or Standby	2 to 3 hours	
System on (depending on system power consumption)	2 to 5 hours	

Table 6-8
24X DVD/CD-RW Drive

Applicable disc	DVD-5, DVD-9, DVD-10	
	CD-ROM (Mode 1 and 2)	
	CD Digital Audio	
	CD-XA ready (Mode 2, Form 1 and 2)	
	CD-I ready (Mode 2, Form 1 and 2)	
	CD-R (read only)	
	CD Plus	
	Photo CD (single/multisession)	
	CD-Bridge	
Center hole diameter	1.5 cm	0.59 in
Disc diameter		
Standard disc	12 cm	4.72 in
Mini disc	8 cm	3.15 in
Disc thickness	1.2 mm	0.047 in
Track pitch	0.74 µm	
Access time		
Random	< 150 ms	
Full stroke	< 225 ms	
Audio output level	Line-out, 0.7 Vrms	
Cache buffer	128 KB/s	
Data transfer rate		
CD-R (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
CD-RW (10X)	1500 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1352 KB/s at 1X DVD rate)	
	16.6 MB/s	
Multiword DMA mode 2		
Startup time	< 15 seconds	
Stop time	< 6 seconds	

Table 6-9
24X CD-RW Drive

Applicable disc	DVD-5, DVD-9, DVD-10	
	CD-ROM (Mode 1 and 2)	
	CD Digital Audio	
	CD-XA ready (Mode 2, Form 1 and 2)	
	CD-I ready (Mode 2, Form 1 and 2)	
	CD-R (read only)	
	CD Plus	
	Photo CD (single/multisession)	
	CD-Bridge	
Center hole diameter	1.5 cm	0.59 in
Disc diameter		
Standard disc	12 cm	4.72 in
Mini disc	8 cm	3.15 in
Disc thickness	1.2 mm	0.047 in
Track pitch	0.74 µm	
Access time		
Random	< 150 ms	
Full stroke	< 225 ms	
Audio output level	Line-out, 0.7 Vrms	
Cache buffer	128 KB/s	
Data transfer rate		
CD-R (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
CD-RW (10X)	1500 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1352 KB/s at 1X DVD rate)	
	16.6 MB/s	
Multiword DMA mode 2		
Startup time	< 15 seconds	
Stop time	< 6 seconds	

Table 6-10
8X DVD-ROM Drive

Applicable disc	DVD-5, DVD-9, DVD-10	
	CD-ROM (Mode 1 and 2)	
	CD Digital Audio	
	CD-XA ready (Mode 2, Form 1 and 2)	
	CD-I ready (Mode 2, Form 1 and 2)	
	CD-R (read only)	
	CD Plus	
	Photo CD (single/multisession)	
	CD-Bridge	
Center hole diameter	1.5 cm	0.59 in
Disc diameter		
Standard disc	12 cm	4.72 in
Mini disc	8 cm	3.15 in
Disc thickness	1.2 mm	0.047 in
Track pitch	0.74 µm	
Access time		
Random DVD media	< 150 ms	
Full stroke DVD media	< 225 ms	
Random CD media	< 110 ms	
Full stroke CD media	< 200 ms	
Audio output level	Line-out, 0.7 Vrms	
Cache buffer	512 KB/s	
Data transfer rate		
Max 24X CD	3600 KB/s (150 KB/s at 1X CD rate)	
Max 8X DVD	10,800 KB/s (1352 KB/s at 1X DVD rate)	
	16.6 MB/s	
Multiword DMA mode 2		
Startup time	< 10 seconds	
Stop time	< 3 seconds	

Table 6-11
24X CD-ROM Drive

Applicable disc	DVD-5, DVD-9, DVD-10	
	CD-ROM (Mode 1 and 2)	
	CD Digital Audio	
	CD-XA ready (Mode 2, Form 1 and 2)	
	CD-I ready (Mode 2, Form 1 and 2)	
	CD-R (read only)	
	CD Plus	
	Photo CD (single/multisession)	
	CD-Bridge	
Center hole diameter	1.5 cm	0.59 in
Disc diameter		
Standard disc	12 cm	4.72 in
Mini disc	8 cm	3.15 in
Disc thickness	1.2 mm	0.047 in
Track pitch	1.6 µm	
Access time		
Random	< 150 ms	
Full stroke	< 300 ms	
Audio output level	Line-out, 0.7 Vrms	
Cache buffer	128 KB/s	
Data transfer rate		
Sustained (16X)	2400 KB/s	
Variable	1500 to 3600 KB/s (10X to 24X)	
Multiword DMA mode 2	16.6 MB/s	
Startup time	< 8 seconds	
Stop time	< 4 seconds	

Table 6-12
System DMA

Hardware DMA	System Function
DMA0	Available for audio
DMA1*	Entertainment audio (default; alternate = DMA0, DMA3, none)
DMA2*	Diskette drive
DMA3	ECP parallel port LPT1 (default; alternate = DMA0, none)
DMA4	DMA controller cascading (not available)
DMA5*	Available for PC Card
DMA6	Not assigned
DMA7	Not assigned
*PC Card controller can use DMA 1, 2, or 5.	

Table 6-13
System Interrupts

Hardware IRQ	System Function
IRQ0	System timer
IRQ1	Keyboard controller
IRQ2	Cascaded
IRQ3	COM2
IRQ4	COM1
IRQ5	Audio (default)*
IRQ6	Diskette drive
IRQ7	Parallel port
IRQ8	Real time clock (RTC)
IRQ9	Infrared
IRQ10	System use
IRQ11	System use
IRQ12	Internal pointing stick or external mouse
IRQ13	Coprocessor (not available to any peripheral)
IRQ14	IDE interface (hard drive and optical drive)
IRQ15	System use
✎	PC Cards may assert IRQ3, IRQ4, IRQ5, IRQ7, IRQ9, IRQ10, IRQ11, or IRQ15. Either the infrared or the serial port may assert IRQ3 or IRQ4.

*Default configuration; audio possible configurations are IRQ5, IRQ7, IRQ9, IRQ10, or none.

Table 6-14
System I/O Addresses

I/O Address (hex)	System Function (shipping configuration)
000 - 00F	DMA controller no. 1
010 - 01F	Unused
020 - 021	Interrupt controller no. 1
022 - 024	Opti chipset configuration registers
025 - 03F	Unused
02E - 02F	87334 "Super I/O" configuration for CPU
040 - 05F	Counter/timer registers
044 - 05F	Unused
060	Keyboard controller
061	Port B
062 - 063	Unused
064	Keyboard controller
065 - 06F	Unused
070 - 071	NMI enable/real time clock (RTC)
072 - 07F	Unused
080 - 08F	DMA page registers
090 - 091	Unused
092	Port A
093 - 09F	Unused
0A0 - 0A1	Interrupt controller no. 2

Table 6-14
System I/O Addresses *(Continued)*

I/O Address (hex)	System Function (shipping configuration)
0A2 - 0BF	Unused
0C0 - 0DF	DMA controller no. 2
0E0 - 0EF	Unused
0F0 - 0F1	Coprocessor busy clear/reset
0F2 - 0FF	Unused
100 - 16F	Unused
170 - 177	Secondary fixed disk controller
178 - 1EF	Unused
1F0 - 1F7	Primary fixed disk controller
1F8 - 200	Unused
201	Joystick (decoded in ESS1688)
202 - 21F	Unused
220 - 22F	Entertainment audio
230 - 26D	Unused
26E - 26	Unused
278 - 27F	Unused
280 - 2AB	Unused
2A0 - 2A7	Unused
2A8 - 2E7	Unused
2E8 - 2EF	Reserved serial port

Table 6-14
System I/O Addresses *(Continued)*

I/O Address (hex)	System Function (shipping configuration)
2F0 - 2F7	Unused
2F8 - 2FF	Infrared port
300 - 31F	Unused
320 - 36F	Unused
370 - 377	Secondary diskette drive controller
378 - 37F	Parallel port (LPT1/default)
380 - 387	Unused
388 - 38B	FM synthesizer—OPL3
38C - 3AF	Unused
3B0 - 3BB	VGA
3BC - 3BF	Reserved (parallel port/no EPP support)
3C0 - 3DF	VGA
3E0 - 3E1	PC Card controller in CPU
3E2 - 3E3	Unused
3E8 - 3EF	Internal modem
3F0 - 3F7	"A" diskette controller
3F8 - 3FF	Serial port (COM1/default)
CF8 - CFB	PCI configuration index register (PCIDIVO-1)
CFC - CFF	PCI configuration data register (PCIDIVO-1)

A

Connector Pin Assignments

Table A-1
RJ-45 Network Interface

```
1  3  5  7
 2  4  6  8
```
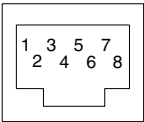
Pin	Signal	Pin	Signal
1	Transmit +	5	Unused
2	Transmit –	6	Receive –
3	Receive +	7	Unused
4	Unused	8	Unused

Table A-2
RJ-11 Modem
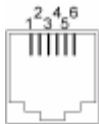
Pin	Signal	Pin	Signal
1	Unused	4	Unused
2	Tip	5	Unused
3	Ring	6	Unused

Table A-3
Universal Serial Bus
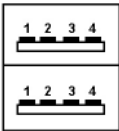
Pin	Signal	Pin	Signal
1	+5 VDC	3	Data +
2	Data –	4	Ground

Table A-4
S-Video
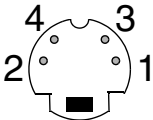
Pin	Signal	Pin	Signal
1	Ground (Y)	3	Y-Luminance (Intensity)
2	Ground (C)	4	C-Chrominance (Color)

Table A-5
External Monitor
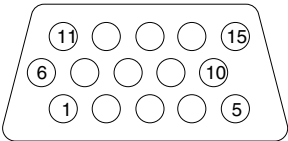
Pin	Signal	Pin	Signal
1	Red analog	9	+5 VDC
2	Green analog	10	Ground
3	Blue analog	11	Monitor detect
4	Not connected	12	DDC 2B data
5	Ground	13	Horizontal sync
6	Ground analog	14	Vertical sync
7	Ground analog	15	DDC 2B clock
8	Ground analog		

Table A-6
Audio Line-Out

Pin	Signal	Pin	Signal
1	Audio out	2	Ground

Table A-7
Microphone

Pin	Signal	Pin	Signal
1	Audio in	2	Ground

Table A-8
Parallel
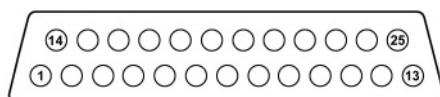
Pin	Signal	Pin	Signal
1	Strobe	14	Auto Linefeed
2	Data Bit 0	15	Error
3	Data Bit 1	16	Initialize Printer
4	Data Bit 2	17	Select In
5	Data Bit 3	18	Ground
6	Data Bit 4	19	Ground
7	Data Bit 5	20	Ground
8	Data Bit 6	21	Ground
9	Data Bit 7	22	Ground
10	Acknowledge	23	Ground
11	Busy	24	Ground
12	Paper End	25	Ground
13	Select		

B

Power Cord Set Requirements

3-Conductor Power Cord Set

The wide range input feature of the notebook permits it to operate from any line voltage from 100 to 120 or 220 to 240 volts AC.

The power cord set included with the notebook meets the requirements for use in the country where the equipment is purchased.

Power cord sets for use in other countries must meet the requirements of the country where the notebook is used. For more information on power cord set requirements, contact an HP authorized reseller or service provider.

General Requirements

The following requirements are applicable to all countries:

■ The length of the power cord set must be at least 1.5 meters (5 feet) and a maximum of 2 meters (6.50 feet).

■ All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country where the power cord set will be used.

■ The power cord set must have a minimum current capacity of 10 amps and a nominal voltage rating of 125 or 250 volts AC, as required by each country's power system.

■ The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the notebook.

Country-Specific Requirements

3-Conductor Power Cord Set Requirements

Country	Accredited Agency	Applicable Note Number
Australia	EANSW	1
Austria	OVE	1
Belgium	CEBC	1
Canada	CSA	2
Denmark	DEMKO	1
Finland	FIMKO	1
France	UTE	1
Germany	VDE	1
Italy	IMQ	1
Japan	METI	3
The Netherlands	KEMA	1
Norway	NEMKO	1
Sweden	SEMKO	1
Switzerland	SEV	1

3-Conductor Power Cord Set Requirements *(Continued)*

Country	Accredited Agency	Applicable Note Number
United Kingdom	BSI	1
United States	UL	2
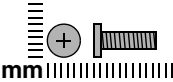
Notes

1. The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm^2 conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.

2. The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.

3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm^2 conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.

C

Screw Listing

This appendix provides specification and reference information for the screws used in the notebook. All screws listed in this appendix are available in the Miscellaneous Screw Kit, spare part number 337012-001.

Table C-1
Phillips PM2.5×9.5 Screw

	Color	Qty.	Length	Thread	Head Width
	Black	9	9.5 mm	2.5 mm	5.0 mm
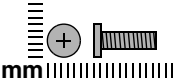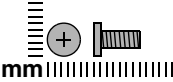
Where used:

❶ Two screws that secure the hard drive to the notebook (documented in Section 5.3)

❷ One screw that secures the optical drive to the notebook (documented in Section 5.8)

❸ Two screws that secure the display assembly to the notebook (documented in Section 5.15)
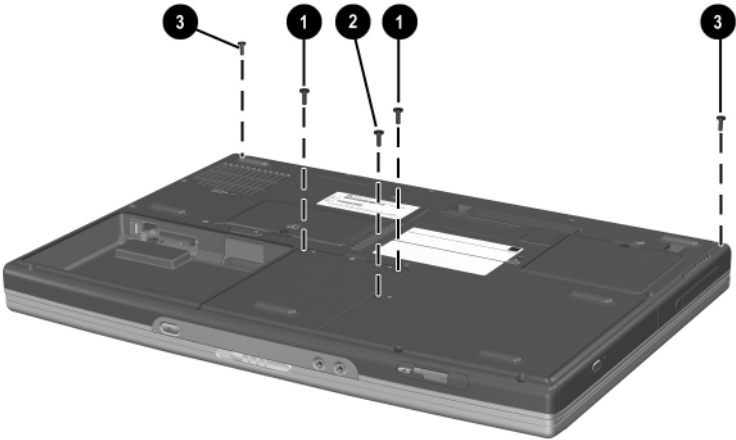
Phillips PM2.5×9.5 Screw Locations

Table C-1
Phillips PM2.5×9.5 Screw *(Continued)*

	Color	Qty.	Length	Thread	Head Width
mm	Black	9	9.5 mm	2.5 mm	5.0 mm

Where used:

Four screws that secure the top cover to the notebook (documented in Section 5.16)
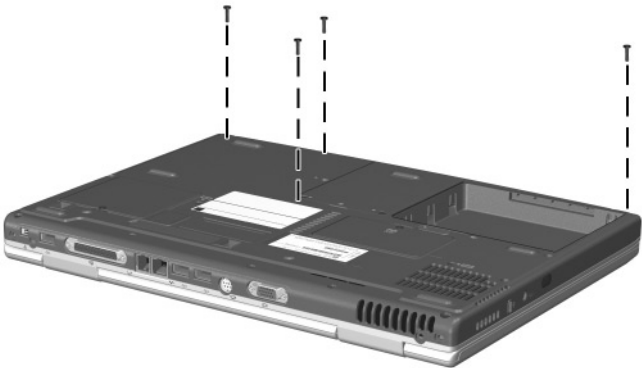
Phillips PM2.5×7.0 Screw Locations

Table C-2
Phillips PM2.5×7.0 Screw

mm	Color	Qty.	Length	Thread	Head Width
	Black	5	7.0 mm	2.5 mm	5.0 mm
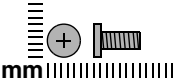
Where used:

Three screws that secure the display assembly to the notebook through the rear panel (documented in Section 5.15)

Phillips PM2.5×7.0 Screw Locations

Table C-2
Phillips PM2.5×7.0 Screw *(Continued)*
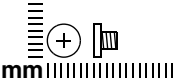
mm	Color	Qty.	Length	Thread	Head Width
	Black	5	7.0 mm	2.5 mm	5.0 mm

Where used:

Two screws that secure the top cover to the notebook
(documented in Section 5.16)
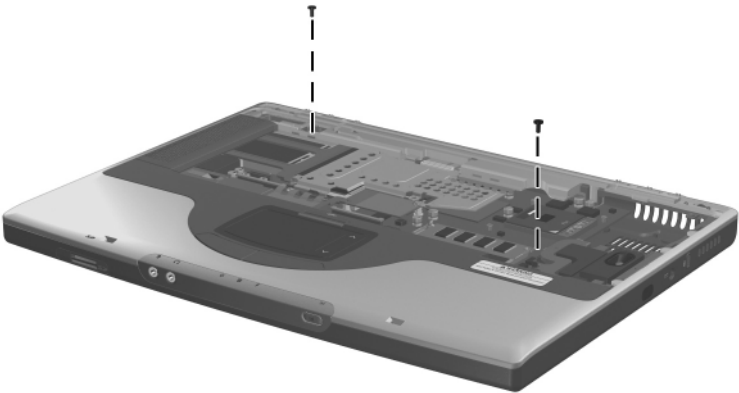
Phillips PM2.5×7.0 Screw Locations

Table C-3
Phillips PM2.5×3.5 Screw

	Color	Qty.	Length	Thread	Head Width
mm	Silver	4	3.5 mm	2.5 mm	5.0 mm

Where used:

Four screws that secure the hard drive to the hard drive cover and shield (documented in Section 5.3)
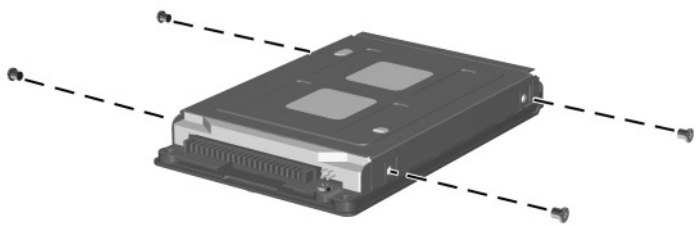
Phillips PM2.5×3.5 Screw Locations

Table C-4
Phillips PM2.5×5.0 Screw

	Color	Qty.	Length	Thread	Head Width
mm	Black	13	5.0 mm	2.5 mm	5.0 mm
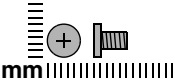
Where used:

❶ One screw that secures the memory expansion compartment cover to the notebook (documented in Section 5.5)

❷ One screw that secures the Mini PCI compartment cover to the notebook (documented in Section 5.6)
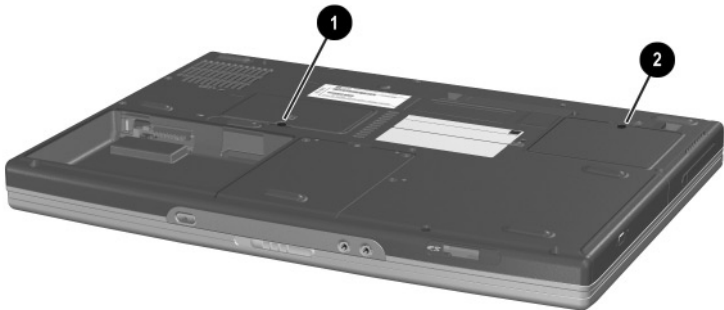
Phillips PM2.5×5.0 Screw Locations

Table C-4
Phillips PM2.5×5.0 Screw *(Continued)*

	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	5.0 mm
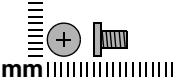
Where used:

❶ Three screws that secure the speaker cover to the notebook (documented in Section 5.11)

❷ One screw that secures the fan to the notebook (documented in Section 5.12)

Phillips PM2.5×5.0 Screw Locations

Table C-4
Phillips PM2.5×5.0 Screw *(Continued)*

mm	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	5.0 mm
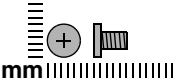
Where used:
One screw that secures the display assembly to the notebook through the rear panel (documented in Section 5.15)

Phillips PM2.5×5.0 Screw Locations

Table C-4
Phillips PM2.5×5.0 Screw *(Continued)*

mm	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	5.0 mm
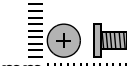
Where used:

Two screws that secure the top cover to the notebook in the hard drive bay (documented in Section 5.16)

Phillips PM2.5×5.0 Screw Locations

Table C-4
Phillips PM2.5×5.0 Screw *(Continued)*

mm	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	5.0 mm
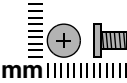
Where used:
One screw that secures the top cover to the notebook
(documented in Section 5.16)

Phillips PM2.5×5.0 Screw Location

Table C-4
Phillips PM2.5×5.0 Screw *(Continued)*

mm	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	5.0 mm
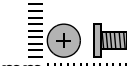
Where used:

Two screws that secure the SD Card slot board and cable to the notebook (documented in Section 5.18)
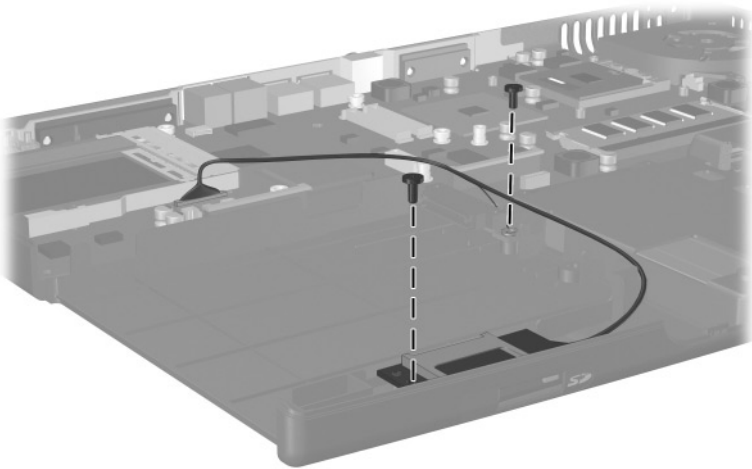
Phillips PM2.5×5.0 Screw Locations

Table C-4
Phillips PM2.5×5.0 Screw *(Continued)*

mm	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	5.0 mm
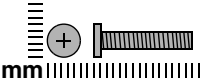
Where used:

One screw that secures the system board to the notebook
(documented in Section 5.21)
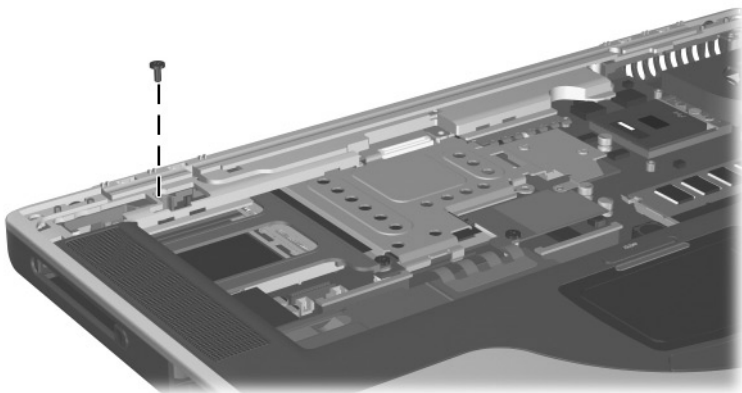
Phillips PM2.5×5.0 Screw Location

Table C-5
Phillips PM2.5×15.0 Screw

	Color	Qty.	Length	Thread	Head Width
mm	Black	10	15.0 mm	2.5 mm	5.0 mm
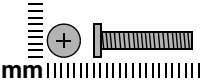
Where used:

❶ Two screws that secure the keyboard to the notebook (documented in Section 5.9)

❷ Six screws that secure the top cover to the notebook (documented in Section 5.16)
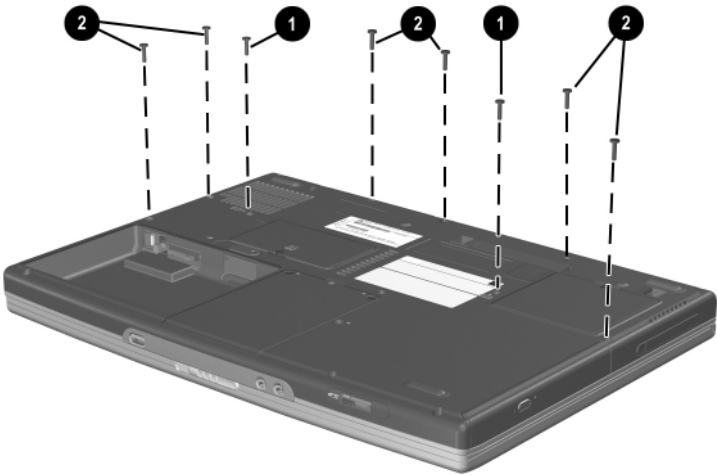
Phillips PM2.5×15.0 Screw Locations

Table C-5
Phillips PM2.5×15.0 Screw *(Continued)*

mm	Color	Qty.	Length	Thread	Head Width
	Black	10	15.0 mm	2.5 mm	5.0 mm
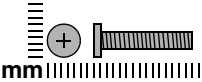
Where used:

One screw that secures the display assembly cable to the notebook
(documented in Section 5.15)
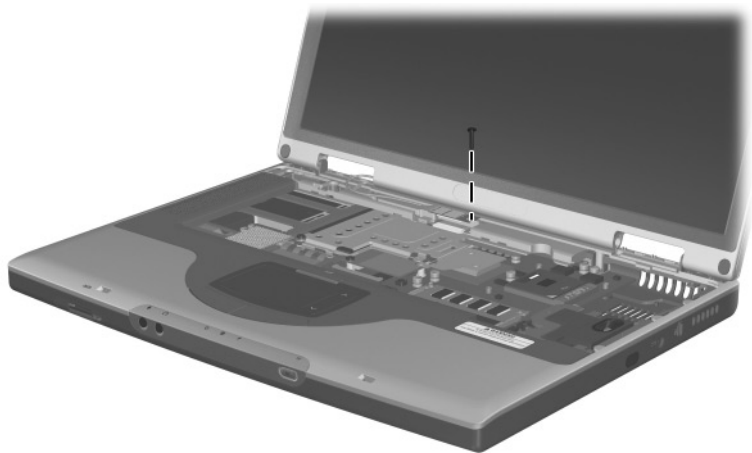
Phillips PM2.5×15.0 Screw Location

Table C-5
Phillips PM2.5×15.0 Screw *(Continued)*

mm	Color	Qty.	Length	Thread	Head Width
	Black	10	15.0 mm	2.5 mm	5.0 mm
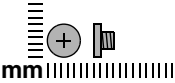
Where used:

One screw that secures the VGA shield to the notebook
(documented in Section 5.19)
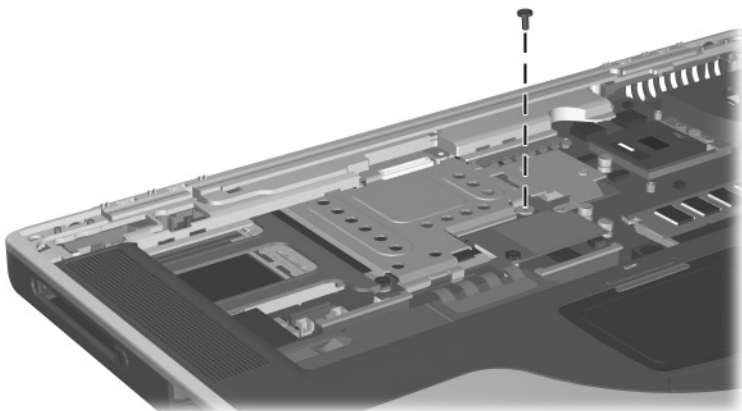
Phillips PM2.5×15.0 Screw Location

Table C-6
Phillips PM2.5×3.0 Screw

	Color	Qty.	Length	Thread	Head Width
mm	Black	1	3.0 mm	2.5 mm	5.0 mm
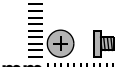
Where used:

One screw that secures the speaker cover to the notebook
(documented in Section 5.11)
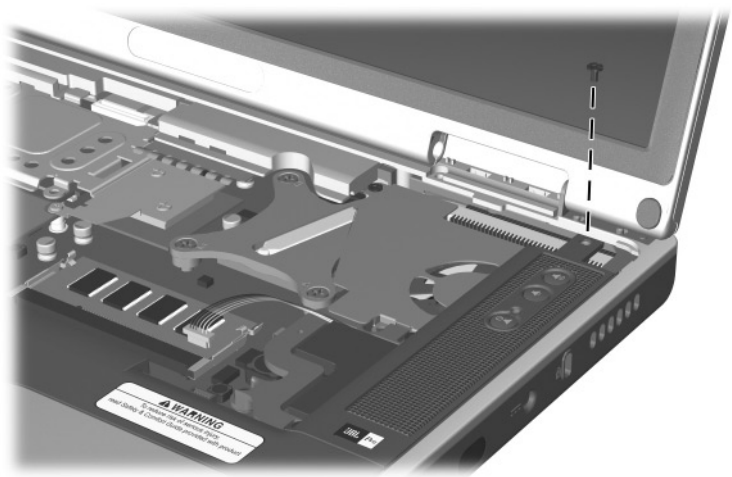
Phillips PM2.5×3.0 Screw Location

Table C-7
Phillips PM2.0×3.0 Screw

	Color	Qty.	Length	Thread	Head Width
	Black	2	3.0 mm	2.0 mm	4.0 mm
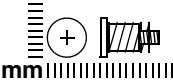
Where used:

❶ One screw that secures the top cover to the notebook (documented in Section 5.16)

❷ One screw that secures the VGA shield to the notebook (documented in Section 5.19)
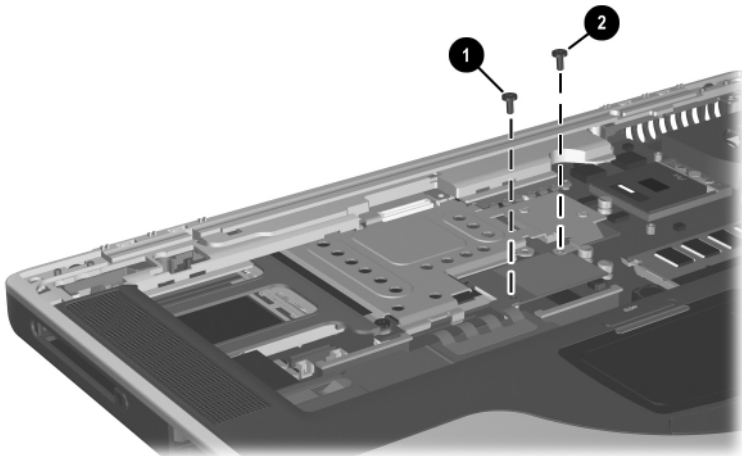
Phillips PM2.0×3.0 Screw Locations

Table C-8
Phillips PM2.0×9.0 Spring-Loaded Screw

	Color	Qty.	Length	Thread	Head Width
mm	Silver	4	9.0 mm	2.0 mm	6.0 mm

Where used:

Four screws that secure the heat sink to the notebook
(documented in Section 5.13)
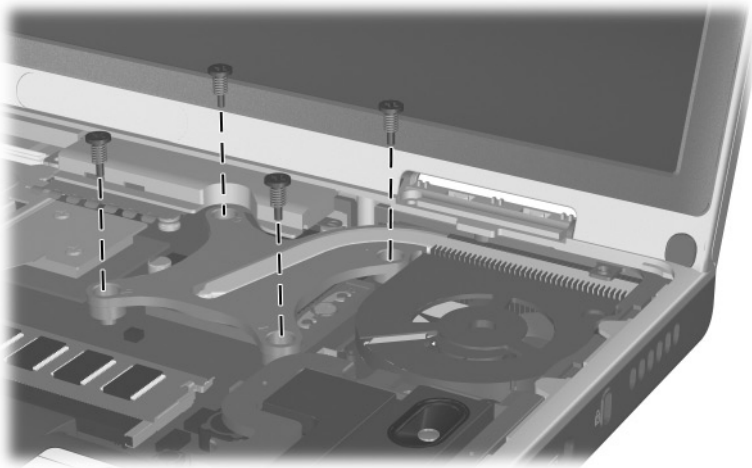
Phillips PM2.0×9.0 Spring-Loaded Screw Locations

Table C-9
Phillips PM1.5×3.0 Screw

mm	Color	Qty.	Length	Thread	Head Width
	Silver	2	3.0 mm	1.5 mm	2.0 mm

Where used:

Two screws that secure the Bluetooth board to the top cover
(documented in Section 5.17)
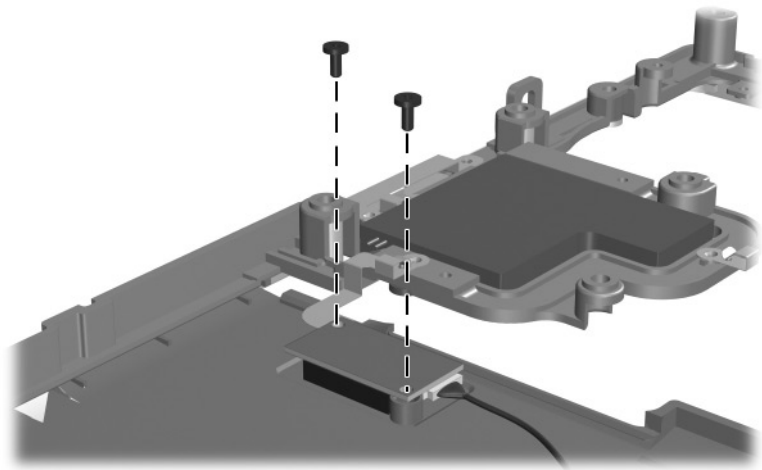
Phillips PM1.5×3.0 Screw Locations

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